


# SIBICHEN JOHN



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 7306597409

 Narivalliyil (H) Vellaramkunnu po Kumily  
Idukki

## SKILLS

Customer service, Relationship building,  
Time management, Critical thinking,  
Adaptability skills,

## PERSONAL DETAILS

Date of Birth : 24/07/1996

Marital Status : Single

Nationality : Indian

Religion : Christian

Gender : Male

## OBJECTIVE

To pursue a dynamic and challenging career with an organization of respute, which gives value addition to the organization as well as offers the oppourtunity to enhance professional skills while getting a high level of satisfaction and recognition

## EXPERIENCE

**Assistant manager** 07/2018 - 07/2019

SRS Marketting compony

- Maintaining good communication and working relationship with all departments. Conductinf staff reviews.
- Setting deparmental objectives, work schedules, budgets,policies and procedures
- Monitoring the apperance, standards,and performance of all staff members

**Team leader** 02/2020 - 08/2022

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- Monitered sales team performance and provided constructive feedback.
- Assisted the sales team for incoming requests for new services.
- Lead regular team meetings to keep sales personel motivated with tips, techniques and relevent information
- Monitered sales team performance and provided constructive feedback

**Cashier** 10/2022 - Present

Sylcon Hypermarket and multi cusine restaurant

- Helped customers completed purchases, locate items and join reward programs
- Answered questions about store policies and addressed customer concerns.
- Reviewed new promotions and monitored price changes.
- Addressed customer needs and product recommendations to increase sales

## EDUCATION

**+2** 2011-2013

St marys HSS Vellaramkunnu  
75%

**BCA** 2013-2016

MG University  
60%