

### **Carrier Objective**

To succeed in an environment of growth and excellence and earn a job which provides me job satisfaction and self development and help me acheive personal as well as organization goals



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Ernakulam

#### LANGUAGE

- English
- Malayalam
- Tamil
- Hindi

### **SKILLS**

- Able to work independently as well as in a team
- Positive outlook while approaching evolving situation
- Customer Service
- Good problem solving skill and quickly find an effective solution
- Good leadership quality
- Active listening and reliability
- Adaptability

### **NEETHA PILLAI**

### **EXPERIENCE**

## PATIENT RELATION EXECUTIVE FUTUREACE HOSPITAL 2023-2024 PRESENT

- · Customer sevice
- Registration process
- Admission and discharge process
- · Billing process
- IP Advance Follow up
- Managing OPD
- Managing console calls
- Prepare Visa invitation & visa quatation
- FRRO form C & Form B updation
- Co-ordinating Health Check up package
- Daily report generation
- Training given to new staff

# OFFICE ADMINISTATIVE ASSISTANT NUCLEUZ TECHNOLOGIES 2015-2016

- Customer service
- Organize and maintaining raw materials details
- Maintain purchase details and product delivery details
- Maintain staff data
- Updated financial details on daily basis
- Managing console calls
- Training given to new staff

### **EDUCATION**

Master of Computer Application(2011)

Saint gits college of Engineering, Kottayam

• Bsc Mathematics (2008)

S.N College Chathanoor, Kollam

• HSE -12th (2005)

Govt G.H.S.S ,Bhoothakulam,Kollam

• SSLC-10th (2003)

S.N.V.G.H.S ,Paravur,Kollam

### REFERRENCE

Remya Rajeev

H R Manager

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Anu Oommen

**Head of Operations** 

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#### **DECLARATION**

I do here by declare all statement in the cv are true, complteand correct to the best of myknowledge and belief