



# RESUME

**Tiya Prasad**

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## **Career Objectives**

Licensed pharmacist with Diploma In Pharmacy and fourteen+ years of experience providing top-notch pharmacy services in retail and C&F settings. Outstanding interpersonal skills with a track record of establishing positive relationships with customers, pharmaceutical representatives/manufacturers, medical professionals. Respected leader, able to train and manage diverse teams to deliver peak performance. Dedicated to providing quality patient care and fast and accurate medication dispensing.

## **Work Experience**

Presently worked with **Devi Medicals** as Pharmacist from Feb, 2015.

Worked with **Vasan Health Care Hospital** as Pharmacist from June 2009 to Jan, 2012.

Worked with **Jeeva Medicals** as Pharmacist from Sept, 2008 to June 2009.

Manage ancillary staff in fulfilling more than 1,250 prescriptions weekly. Consult with physicians and patients with regard to medication dosage, drug interactions medical equipment, disease management and potential side effects of prescription and OTC medications.

Dispense and compound prescriptions, and maintain accurate patient records, dosing information and directions for use. Supervised education programs for entire pharmacy staff. Managed order entry and prescription verification. Provided clinical support to physicians and patients. Dispensed prescriptions for both inpatient and outpatient pharmacies. Keep abreast of new developments within the pharmaceutical industry.

## **Key Contributions**

- Provide prescribed medications, drugs, and other pharmaceuticals as needed for adequate patient care.
- Redesigned workflow for mail-order pharmacy operations to reverse prior history of lost prescriptions.
- Recognized for ability to manage a high volume of patient accounts. Consult with physicians and patients to fill prescriptions, review side effects, discuss drug interactions and resolve medication delivery problems.
- Improved drug-inventory management system to reduce waste and eliminate back orders.
- Cultivated strong network of physicians, resulting in an average of 100 new patient enrollments monthly.
- Introduced new labeling system that improved efficiency and saved thousands of rupees without compromising service or quality.
- Reduced expenditures by renegotiating prices from pharmaceutical suppliers. Increased discount rate over wholesale price with key supplier.
- Improved morale of coworkers by rewarding good work performance, leading by example and using humor to diffuse stressful situations.
- Assemble a great team and schedule their work so the pharmacy is always functioning at peak performance.
- Supervise the fulfillment of prescriptions by pharmacy technicians.
- Communicate policy and procedure changes, system enhancements and clinical updates to all pharmacy staff.
- Ensure adequate control and documentation of all controlled substance records and monitor patient medication profiles
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## **ADDITIONAL INFORMATION**

- Patient education and advocacy
- Pharmaceutical ethics
- The role of the retail pharmacist
- Emerging medications
- Medication safety

## **Academic Profile**

D.Pharm from Amrita Vishwa Vidyapeetham 2007.

VHSC - Medical Laboratory Technician 2005.

S.S.L.C from the Board of Public Examination 2003.

### **Technical Qualification**

Office Automation – Bharatheeya Computer Saksharatha Mission 2005.

### **Training**

Maharajas Hospital,  
Thoppumpady,  
Kochi – 682006.

### **Personal Profile**

Date of birth	:	09/11/1984
Gender	:	Female
Husband's Name	:	Jaison.KJ
Status	:	Married
Religion	:	Hindu, Ezhava
Nationality	:	Indian
Mother Tongue	:	Malayalam
Languages Proficient	:	English Hindi and Malayalam
Driving Licence No	:	43/1578/2009
Passport No	:	L1473177
Hobbies	:	Travelling, Movies, Music, Reading, etc.,

I do hereby solemnly declare that the above-mentioned particulars are true and correct to the best of my knowledge and belief. If I get a chance to serve you I assure you that I shall perform my duties to the best of my ability.

(Tiya Prasad)