# **PRIYADHARSHINI N**

Medical Underwriter

### Profile

Senior medical underwriter with around 6 years' experience. Responsible for medical records analyzing, Drug safety, rating the medical reviews, quotes and proposals within TAT and also adhering to organization SOPs under the HIPAA compliance

## Accomplishment

2020 - Involved in informal project with internal managers and Other Case managers on implementation of process improvements gained from project findings. During the project we redesigned our internal medical review process, enhanced work flow of informal files, and identified areas of improvement in communicating offers to the field. 2022 to 2023- Volunteer on the Risk Righter committee.

## **Employment History**

### Health admin service associate at Accenture, Bengaluru

### October 2023 - Present

•Responsible for dally dictation for all office physicians using Express Scribe software. Efficiently organize and process interoffice communications and requests for patient medical records, while compliant with HIPAA rules and regulations.

•Communicate with physicians, employees, and patients of all ages in locating information and/or services needed.

## Senior Medical Underwriter at RR Donnelley, Chennai

### January 2018 -October 2023

•Responsible for accepting, rating or declining applicants for life, health and disability insurance; communicate with medical manager and physician's offices with regard to applicants' information via emails, phone with life insurance carriers and client manager about complex client medical files.

Incorporates internal and/or external review comments on clinical

- •Strong knowledge in all Medical Terminology, Drug safety and clinical trials.
- •Clarified medical diagnosis, diagnostic tests (EKGs, stress tests, CT scans,
- pathology reports), morbidity/mortality risks and trends.

• Provided suggestions tot improve client's mortality risk.

•Maintained PCI licensure and expertise in medical concepts with continuing education.

•Understood of how final offers will impact the case design and work cooperatively with sales. Independently created training manual for supervisors and new employees.

### Address:

Bengaluru, Karnataka, India. Pin code: 560048

### Email:

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### Skills

- Ability to multitask
- Prioritizes and organizes own workload.
- Professional.
- Reliable.

• Understand customer needs and communicate effectively with internal and outside customers.

• Willing to support and be involved with new projects and change processes.

• Capable of working independently as well as working with a team

### Education

DR.MGR UNIVERSITY at Chennai Bachelor of Pharmacy August 2013 - August 2017