

CURRICULAM VITAE



PERSONAL DETAILS:

Name : YADHUKRISHNA SABU
Address : Manathara (H) Ericadu Puthuppally P.O Kottayam
Pin NO :686011

Contact NO : +91-8137897629

Email Address : yadhukrishna193023@gmail.com

Nationality : Indian

Date of Birth : 30 September 1997

Gender : Male

Marital Status : Single

Languages : Malayalam, English, Hindi

CAREER OBJECTIVE:

- Dedicated Professional with a history of meeting company goals utilizing consistent and organized practices. Skilled in working under pressure and adapting to new situations and challenges to best enhance the organizational brand.
- Enthusiastic and eager to contribute to learning success through hard work, attention to detail and excellent organizational skills. A clear understanding of and training. Motivated to learn, grow and excel in the industry.
- Caring social worker offering case management expertise with proven competence to quickly build trust and rapport with clients from diverse cultures. Highly adept at case planning and diagnosis management. Committed to achieving high-quality, cost-effective care for patients and families.
- A highly motivated employee with a desire to take on new challenges. Strong worth ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

EDUCATION QUALIFICATION:

- **Technical Higher Secondary School Puthuppally – Kottayam**
Secondary Education – 10th
March 2013
- **Technical Higher Secondary School Puthuppally – Kottayam**
Higher Secondary Education – 12th
March 2015
- **Indira Gandhi National Open University – Kottayam**
Bachelor of Social Work
July 2020 – Present
- **AVODHA EDUCATION – ERNAKULAM**
Diploma In Hospital Management
March 2023 – Completed
- **S B GLOBAL ACADEMY – KOTTAYAM**
Diploma in Soft skills
March 2016 – Sep 2016
- **Bipha Life Hospital Research Center – Kottayam**
Diploma in Ayurvedic Medicine
March 2016 – Sep 2016

EMPLOYEMENT HISTORY:

Customer Care Executive – Sohum - Mumbai International Airport

- Created a customer feedback survey that provided insights into customer preferences and improved product development.
- Explained the benefits and advantages of different product and service offerings to customers.
- Trained and motivated team members to strengthen customer service strategies and boost satisfaction levels.

Customer Care Executive – Malayala Manorama – Kottayam

- Answered questions from customers by phone and email, offering company details and policy information as requested.
- Warmly greeted customers by employing positive telephone etiquette and asking well-rounded questions to identify issues.
- Handled customer billing errors by researching issues in the system and asking detailed questions.

STRENGTH:

- Time Management
- Physiological Analysis
- Decision Making
- Professional Communication
- Team building
- Interpersonal skills
- Leadership
- Computer knowledge
- Problem solving
- Tactical knowledge
- Listening
- Adaptability

INTERSTS AND HOBBIES:

- Like to travel to new places and meet new cultures and people.
- Like to eat different varieties of foods.
- Learning new things.
- Playing games.
- Reading.
- Cooking.
- Outdoor & physical.

- Investigate.

DECLARATION:

I hereby declare that this Curriculum Vitae is true to the best of my knowledge and belief.

DATE: 26 July 2023

LOCATION: KOTTAYAM - KERALA, INDIA

NAME: YADHUKRISHNA SABU