



RAHUL.R

COMPUTER SALES & SERVICE ENGINEER

PROFESSIONAL SUMMARY

Having more than **TEN** years of work experience. Versatile Computer Hardware Technician who is certified in contemporary and legacy hardware platforms. Adept at troubleshooting hardware and software issues, performing successful hardware upgrades without disrupting service, and recommending hardware upgrades to management. Specializes in companies with multiple locations and mainframe platforms.

CONTACT INFO

Email: rahulrp3636@gmail.com
Rajeeve Bhavan, Factory Jn., Palayam
Kunnu (P.O) Trivandrum Dist, Pin
695146, Kerala.
Mobile: +91 9567556353

EXPERIENCE

Sales & Service Engineer

NATH Communication

2020-PRESENTLY

- Assembling & disassembling of computers and Laptops.
- Installing, maintaining & troubleshooting different operating system.
- Installing, maintaining different hardware devices.
- Installing, maintaining, & troubleshooting of LAN using switch & hub.
- Configuring dial up & broadband connection.
- Troubleshooting various network & hardware problems.
- Managing & troubleshooting local Printer & network printer.
- Troubleshooting of Network Desktops.
- Maintain neat, clean and organized sales floor through organizing, hanging and folding merchandise.

IT Technical Support

MAR BASELIOS SCHOOL

2018-2020

- Assembling and updating hardware components
- Installing device drivers and trouble shooting the device drivers
- Defragmenting the hard drives on computer functioning too slowly.
- Remove unused files and software to put the software all the computer in order.
- Ensure a smooth functioning of all the system in school.
- Repair and maintain the computers.
- Configure new hardware, install and update the software packages.
- Create and maintain computer networks.
- Remove all kinds of snags as well as problems including spy ware and viruses.
- Handled desktops, and laptops

PERSONAL STRENGTH

- Good Communication Skills
- Learning New Technologies
- Troubleshooting
- Active Team Player

PERSONAL PROFILE

Name : Rahul
Father's Name : Raju.T
Mother's Name : Padma.S
Age : 28
Date of Birth : 27-01-1994
Sex : Male
Marital Status : Single
Nationality : Indian
Hobbies : Hearing Music
Permanent Address : Rajeeve
Bhavan, Factory Jn., Palayam
Kunnu (po) Trivandrum Dist, Pin
695146
Phone No : +91 9567556353

IT CERTIFICATIONS

- CISCO Certified Network Associate (CCNA) from CMS Computer Institute, Thiruvananthapuram.
- Microsoft Certified IT Professional (MCITP) from CMS Computer Institute, Thiruvananthapuram
- Advanced Hardware and Networking (A+) from CMS Computer Institute, Thiruvananthapuram
- Red Hat Certified System Administrator (RHCSA) & Red Hat Certified Engineer(RHCE) from CMS Computer Institute

PASSPORT DETALIS

Passport Number : M1130844
Date of Issue : 12-08-2014
Date of Expiry : 11-08-2024

IT Resource cordinator

2014-2018

EXTRA MARKS EDUCATION INDIA
Pvt Ltd

- Gives the instruction to the teachers and students how the smart class works
- Managing smart classroom hardware
- Installation of Antivirus, Patches & Updates
- Smart class Hardware Problem resolving and Replacing parts and solved hardware issue
- Installation OS Ubuntu windows 7,8,xp
- users creation for teachers and students and generate monthly reports to the management

Computer Service Engineer

2012-2014

ABACUS PERIPHARALS

- Gives the instruction to the teachers and students how the smart class works
- Managing smart classroom hardware
- Installation of Antivirus, Patches & Updates
- Smart class Hardware Problem resolving and Replacing parts and solved hardware issue
- Installation OS Ubuntu windows 7,8,xp
- users creation for teachers and students and generate monthly reports to the management

ACADEMIC BACKGROUND

- Completed my Degree B.A History
- Hardware & Networking from Bharath Sevag Samage with 67 %
- Completed my 12th from EHSS Ezhupuram, Thiruvananthapuram (HSE) with an aggregate of 67 %
- Completed my SSLC from GHSS PalayamKunnu , Thiruvananthapuram with an aggregate of 55 %.

DECLARATION

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Place: Palayam Kunnu,
Date:

(Rahul.R)