



NAVANEETH P R

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Objective

2 years of experience in IT industry. Progressive experience in a Network Operation Center (NOC), IT Operations, CCNA, CCNP, Helpdesk. Working knowledge of Windows Server, server applications and infrastructure architecture Incident & problem management experience based on ITIL foundations Incident handling, Windows server monitoring, File server, Database server, Linux server, debugging environments to determine root cause. Strong experience in providing 1st/2nd line IT Support Working experience.

Skills

- Redhat certified System Administration
- Programming languages : C, C++
- Collaboration & Communication
- Email servers: Exim, Sendmail
- Web servers: ISS, Apache, Nginx
- Database servers : MySQL
- Firewall: CSF
- FTP servers: proftdp, pure ftpd
- Operations systems : Windows, CentOS, Redhat

Experience

- **Poornam Info Solutions Ernakulam** 10/01/2022 - 10/01/2024
Server Administrator
 - Two years of experience in providing technical support to clients
 - Assess customer needs, identify challenges or issues, and configure solutions that are customized for their individual need, Web hosting support
 - Exposure to windows, linux and operating systems
 - Experience in working shared and dedicated environment
 - Website, database and email troubleshooting issues
 - Control panels : CPanel, Solid CP, CWP
 - Experience in R1 software backup
 - Knowledge in WHMPanel

Additional Information

- Global certification in Red Hat and System Administration
- Certification in CCNA and CCNP

Education

- **Focus Institute of Science and Technology** 2019
Btech (Computer Science & Engg)
Kerala Technological University
- **Govt. Polytechnic College** 2016
DIPLOMA - COMPUTER H/W MAINTENANCE
Calicut university

Internships

- **INET INFOTECH**
Red Hat Certified Engineer (01/2020 - 03/2020) and Server Administration (05/2021)
- **LIVE WIRE**
Done an internship in CLOUD COMPUTING for one month
- **LEARNING BERG**
Online: Completed online training program in server administration organised by hash root through learning berg (07/05/2021)

Projects

- **KNOW YOUR ROUTE**
An android application to know the route and track the buses in your route

Languages

- Malayalam
- English
- Hindi
- Tamil

Personal Details

- Date of Birth : 07/08/1996
- Marital Status : Single
- Nationality : Indian
- Religion : Hindu
- Passport : R3905914

Reference

- Up on Request -

Declaration

- I hereby declare that all the information mentioned above is true, the best of my knowledge and belief. I will produce all supporting documents in original on demand at the joining time.

Place:-

Date: