

Noufal Azees

System Admin



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Aluva

PROFILE

To obtain a challenging and rewarding position in System Administration with an organization which recognizes my true potential and provides me sufficient avenues for professional growth by nurturing my technical skills and competencies

PROFESSIONAL EXPERIENCE

SYSTEM ADMIN

KMM College of Arts and Science, Thrikkakara

07/2021 - present

- Handling Windows Server Administration
- Setting up accounts, Managing user access through Active Directory
- Resolving network related issues
- Providing L1 support
- Managing networking devices:-Switch, wireless modem.
- Resolving Computer related issues from several departments
- Assembling new systems, Managing computer hardware, softwares, printers and scanners
- Logging all service requests and updating tickets as needed
- Ability to install, configure and troubleshoot Active Directory and DNS for Active Directory, DHCP as well as day to day administration

BACK OFFICE ASSISTANT

South Indian Bank (contract basis)

08/2017 - 12/2020

- Managing operations in Operational department (TBD- Transaction Banking Department) division
- Providing technical support
- Desktop support
- Verifying and validating the documents and proofs of customers
- Answer and direct phone calls.
- Guiding of new employees in defining the work environment.

EDUCATION

B.TECH

Computer Science and Engineering

2012 - 2016

CCNA, MCSE

B.soft Academy

HIGHER SECONDARY

Computer Science

2000 - 2012

SKILLS

- CCNA
- MCSE
- Hardware setup
- Networking
- Technical support
- Help desk