



# SIVA PRASAD T

## EDUCATION

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**Std. X - G.B.H.S.S, Chittur**  
**Kerala State Educational Board**  
June 1992 – March 2004 securing 43%

**Std. XII - K.K.M.H.S.S, Vandithavalam**  
**Kerala Higher Secondary Board**  
June 2004 – March 2006 securing 64%

**B.A (English) - N.S.S College, Nemmara**  
**Calicut University**  
June 2006 – March 2009 securing 45%

**Fire & Safety Officer - S.A.F.E**  
**(Safety Academy for Excellence), Kochi.**  
**(A division Safety Technical Services, Muscat)**  
June 2009 – March 2010 securing 78%

## WORK EXPERIENCE

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**AKSHAYA GOLD AND DIAMONDS, PALAKKAD – Sales Executive**  
February 2011- April 2013

- Attended, presented products for the customers at various sections
- Communicated to various queries on products to existing prospective customers to develop and maintain positive business and customer relationships
- Collected customer feedbacks and suggestions for business growth

## PROFILE

Date of Birth: 29-1-1988

Gender: Male

Nationality: Indian

Address: Sundari Nivas  
(Annex), Pattanchery (PO),  
Palakkad, Kerala- 678532

## CONTACT

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## **NOKIA - Phone Distributors, PALAKKAD - Sales Executive**

June 2013- January 2015

- Whole Sale of products exclusively in the field of Mobiles to Agents
- Attended Agents and accepted Order requests from Agents
- Attended various agent queries & consoled sales assurance
- Ensured Agent addition to organization

## **LULU GROUP INTERNATIONAL, ERNAKULAM – Front End Incharge**

June 2015 – September 2023

- Worked as Customer care Executive at LuLu Fashion Store, LuLu International Shopping Malls Private Limited, Kochi for 3 years.
- Promoted to Cash Supervisor at LuLu Fashion Store, LuLu International Shopping Malls Private Limited, Kochi for 5 years.
- Promoted as Front End Incharge at LuLu Hypermarket, (Division of LuLu International Shopping Malls Private Limited), The Lakshmi Mills, Pappanaickenpalayam, Coimbatore

## **TRAINING SESSIONS & WORKSHOPS**

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- Undergone Sales Executive training conducted by **Akshaya Gold & Diamonds, Palakkad**
- Undergone Safety Officer training on different sectors in SAFETY conducted by **Safety Technical Services at Sultanate of Oman, Muscat**
- Undergone Safety Officer Special training conducted by **Safety Technical Services Co. LLC at Sultanate of Oman, Muscat** on –
  - ✓ Basic Life Support Foundation
  - ✓ Initial Fire Response
  - ✓ Gas Testing
  - ✓ H2S Awareness & Escape
  - ✓ HSE Induction
  - ✓ Certificate of proficiency – Safe Rigging & Slings

## **LANGUAGES**

- \* English, Hindi, Malayalam – Read, Write & Speak
- \* Tamil - Speak

## **INFORMATION SYSTEMS EXPOSURE**

- \* Working experience & knowledge in Microsoft Office.

## **SPECIALIZATION**

- \* Safety Officer – Muscat
- \* Sales & Marketing
- \* Customer Relationship