

SONU S S

Experienced and self-motivated Operations Manager bringing forth over eleven years of experience serving as an effective Operations in Hospital Industries. Adept in all aspects of project management including planning, budget management, and coordinating all working parts of day operations of Hospital. Motivated professional with strengths in supervising employees and promoting optimal customer service. Adept in employee relations, inventory organization, and visual merchandising. Adept in analytical thinking, strategic planning, leadership, and building strong relationships with business partners.

Employment History

General Manager at NIMS Medicity (2023-)

Developed and managed an organizational structure that allowed for effective resource allocation and delegation of tasks. Developed and implemented an employee performance evaluation system that improved performance. Well-versed in Profit and Loss organization and EBITA. Team leader for the implementation of NIMS MICRO HOSPITALS

Manager Operations at KIMSHEALTH (2022- 2023)

Developed a training program for new team members to ensure proper on boarding and knowledge transfer. Created a project timeline that identified critical milestones and deadlines and assigned tasks to the appropriate team members. Well-versed in Profit and Loss organization and EBITA.

Manager Operations and Quality at NIMS Medicity (2013- 2022)

Developed a comprehensive quality assurance program that ensured all deliverables met the highest standards of quality. Implemented NABH accreditation for Hospital and NABH Accreditation for Ethics Committee.

Act as quality manager for BIRAC Project (Govt of India) at NIMS Medicity. Implemented systematic policy and procedure for all departments.

Coordinated and supervised the daily operations of the organization, ensuring quality control and compliance with regulations

Coordinated the implementation of new CSSD, MDICU, Transplant ICU, Operation theater, 175 bedded dedicated covid care center etc



Details

Doray House , Muttacadu,
Perumpazhuthoor P O
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Date/Place of Birth

23 August 1985
TVM

Skills

Leadership Skills

Effective Time Management

Ability to work in a team

Fast Learner

Ability to work under pressure

Communication skill

Languages

English
Malayalam

Hobbies

Teaching, Cricket

Qualifications

MBA Hospital Management from NIBM

MSc Nursing from Kerala University for Health Science

BSc Nursing from Kerala University

Hospital Management Program from IIM Ahmedabad

Certification in Health care Quality from Apollo Medvarcity

Certification in infection control from Apollo Medvarcity

Implementation of NABH standards for hospitals from NABH

Implementation of Nursing excellence standards from NABH

References

Dr Manju Thampi Medical Administrator NIMS Medicity

Dr MI Sahadulla CMD KIMSHEALTH