

## ANAGHA VINCENT

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Anagha Villa (H), Near Cemetery Road, Mahe-673310 UT-Puducherry



### Objective

A Hardworking Master's Graduate that has studied in the top universities, seeking to apply for a job to enrich myself in the field of operation management and optimum utilisation of my skills for over all development of an organisation.

### Education

Dr.N.G.P Arts and Science College, Coimbatore,Tamil Nadu

2017 -2020

Masters in Hospital Administration

Father Muller Medical College, Mangalore,Karnataka

2012-2017

Bsc.Medical Laboratory Technology

### Experience

Meitra Hospital

1-11-2022 -

Executive -Projects and Applications (IT Dept.)

1.Exposure to Tertiary Care/Secondary Care and Primary Care Models HIS/EMR system like Arcus Air by IQVIA.

2.Bestdoc Program Management -Track , coordinate activities and make recommendations to business processes with relevant stakeholders to streamline processes and increase adoption of Bestdoc.

3.Chatbot Project-Testing, Implementation, gap Analysis and resolutions, Marketing Strategies.

4. Managements of Operational Dashboards

5.Identify process gaps, gather end-user requirements, and deliver training sessions to enable successful adoption of the HIS.

6.Primary point of contact to interface between departments for Digital Transformation Projects, for project -related work

7.To troubleshoot and report incoming application support inquiries and clearly communicate escalated issues to L2 support as needed.

### Skills

\*Excellent Leadership skills \*Decision making \*Problem solving \*Good Communicator and Listener

### Projects

Chatbot

Bestdoc

Teleconsultation

Custom Relationship Management



## Training

Meitra Hospital

July 18-October 31st

Operations:

Chatbot testing, implementation and Marketing

Bestdoc- Implementation, Gap Analysis and Process improvement.



## Internships

St. James Hospital, Chalakudy (1 month):

HR , Laboratory, Radiology, Purchase, Front Office, Record keeping, Quality.

Krishna Speciality Hospitals, Coimbatore (1 month):

Laboratory, X-ray and Ultrasound, House keeping, Nephrology Ward.

Kovai Medical Center and Hospital, Coimbatore (1 month):

Laboratory , Radiology, Cardiology, Marketing, CSSD, Biomedical waste management, Food and nutrients.



## Reference

**Neil Mohan - Meitra Hospital**

AVP Technology-Infra

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**Kamala Thiagarajan - Meitra Hospital**

IT - Manager

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