



ROSHNI V.J

Home : veliparambil house, aroor p.o alappuzha, kerala, 688535, aroor, India

Phone: (+91) 9249275779 **Phone:** (+91) 8943780409

Email: roshnivjohnson@gmail.com

Gender: Female **Date of birth:** 12 May 1997 **Nationality:** Indian

ABOUT ME

To work in a competitive environment and contribute the best for the growth of the organization which ensures growth in my career as well.

WORK EXPERIENCE

Customer Service Executive

KOTAK MAHINDRA BANK

City: Panampilly nagar, Eranakulam

Country: India

Persuasive Speaking Skills. Think of the most persuasive speaker in your organisation

Empathy

Adaptability

Ability to Use Positive Language

Clear Communication Skills

Self-Control

Taking Responsibility

Patience

VOCATIONAL COURSES

Certificate Course Retail Sales From ICICI For Skills Cochin

The desire to help others

Empathy

Patience

Friendliness

Must be a quick learner

Customer services

Etiquette and Grooming

English communication skill retail sales

ACHIEVEMENTS

ACHIEVEMENTS

- Awarded in college subject topper
 - Won prizes for active volunteering during college events
 - Received prizes in patriotic song competitions, poem writing, essay writing, quiz competitions.
 - MBA Entrance rank holder in KMAT
 - District level participator
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EDUCATION AND TRAINING

[Mar 2012]

SSLC

ST, AUGUSRINE'S H.S.S

City: AROOR

Country: India

[Mar 2014] **HIGHER SECONDARY**

(Commerce)

HOLY MARY'S COLLEGE

City: KUMBALAM

Country: India

[Mar 2017] **DEGREE**

(Bcom Co-operation)

HOLY MARY'S COLLEGE

City: KUMBALAM

Country: India

LANGUAGE SKILLS

Mother tongue(s): MALAYALAM

Other language(s): ENGLISH

EXTRA-CURRICULAR ACTIVITIES

ACTIVITIES

- Active volunteer in children's clubs and during events college
 - Participated in athletic competition
 - Worked as program me co-ordinator at Holy Mary's College, Kumbalam
 - Learning Computerized Financial Accounting
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DIGITAL SKILLS

Microsoft Office | Microsoft Excel | Microsoft Word | Skype | LinkedIn | Microsoft Powerpoint | | Google Docs | Zoom | Google Drive