



KRISHNA KUMAR. S

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Objective

To Pursue a Career in a Hotel Management and Administrative Environment in a Progressive Organization Offering Prospects for Advancement Knowledge in the Field.

Summary of Qualifications

- ⇒ Over 20 years of progressive experience in Managing Banquets and other F& B Functions in Star luxury & Business hotels.
- ⇒ Ability to transform "difficult" customers into loyal, repeat guests by leveraging strengths in premium service delivery and ability to find win-win resolutions.
- ⇒ Special expertise in off premise catering.

CAREER HIGHLIGHTS

At present working MothiMahal Residency. Thrissur.Designate as Restaurant and Banquet Manager.

01/12/2019 to 15/10/2021 Hotel(Vrindavan inn) Thrissur, Designated as Restaurant and Banquetincharge.

10/08/2017 to 10/11/2019 Hotel Kovilakam Residency,Thrissur ,Designated as Restaurant and Banquet incharge.

15-10-2016 TO 04-07-2017 Hotel Lucia Palace. Thrissur. Designated as Senior Captain.

15 -7- 2015 TO 11-10-2016 Vrindavan inn, Thrissur designated as Senior captain.

05-09-2014 TO10-05-2015 Hotel Sree Chakra International, Palakkad, designated as Senior Captain.

- Responsible for booking banquet events at competitive pricing.
- Worked closely with the Food and Beverage Department to come up with new menu ideas for business and social events.
- Oversaw and also worked banquet events to ensure that client needs have been met.

The Growth Path with Notable Accomplishments

September 2009 – August 2014 -THE PRESIDENT HOTEL (PUNE, MAHARASHTRA) – Designated as Senior Banquet Captain.

- Train and direct the banquet staff in servicing all banquet activities in order to ensure a successful function and repeat business.
- Schedule and train all staff to include conducting roll call and monthly meetings, illustrating the proper techniques and etiquette for all types of service, monitoring staff performance (defining performance requirements and develop action plans for achievement of goals).
- Supervise and direct the setup of function rooms to include placement according to event order specifications. Visual inspection of function rooms and equipment prior to event (inspecting for order, cleanliness and proper set up).
- Verbal communication (in a calm, positive demeanor) during the course of a function with the kitchen, service, bar, convention services, and engineering staffs, as well as the host to ensure timely execution of events, high quality of service, and adherence to corporate standards.
- Supervise clean-up of function rooms and proper breakdown and storage of equipment.
- Order supplies, equipment, and linens for all events.

❖ **December 2008 – August 2009 – HOTEL RAJLAKSHMI PVT LTD (PIMPIRI), Designated as F&B Captain.**

❖ **January 2008 - November 2008- HOTEL ROYAL PARK (KASARWADI, PUNE, Designated as Banquet Captain.**

❖ **March 2005 – December 2007 - HOTEL KALASAGAR (PIMPIRI, PUNE), Designated as F&B Captain.**

❖ **November 2004 – March 2005 - HOTEL SHREE RESORT (LONAVALA), Designated as F&B Steward.**

❖ **October 2003- November 2004 – HOTEL RUGMINI REGENCY (GURUVAYUR, KERALA), Designated as F&B Steward.**

❖ **June 2003 – September 2003 - HOTEL SITAKIRAN (BAREILY, UTTAR PRADESH) – Designated as F&B Trainee**

SCHOLASTIC CREDENTIALS

2003 Diploma in Hotel Management from Indian Institute Management Studies, Cochin, Kerala.

2000 Pre-degree from Calicut University, Kerala.

PERSONAL INFORMATION

Date of Birth : 05/05/1981
Marital Status : Married
Languages Known : English, Hindi, Malayalam, and Tamil.
Permanent Address :Sreenilayam, Mahatma Gandhi Street, Mulamkunnathukavu PO,
Thiroor, Thrissur.680581.

Place : Thrissur:

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