



# SHILU JOHNSON

## Objective

To develop the skills and knowledge necessary to effectively manage healthcare facilities, streamline operational processes , optimize patient care, and contribute to the overall efficiency and success of healthcare organization.

## Contact me

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Thrissur, PIN : 680684

## Skills

Communication Skills  
Leadership  
Presentation Skills  
Problem Solving  
Team Management  
Accountable & punctual

## Language

English  
malayalam

## Reference

1. Mrs. Smitha paul  
HOD of MHA Department  
LIMSAR , Angamaly  
Phone Number : 9605050658
2. Mrs. Reshma Rajan  
Associate Professor  
LIMSAR , Angamaly  
Phone Number : 8369734878
3. Mrs. Cissy Sebastian  
Lecturer of LIMSAR, Angamaly  
Phone Number : 9947919135

## Education

- MASTER OF HOSPITAL ADMINISTRATION

University : Kerala university of health science , Thrissur  
Institution : Little Flower Institute of medical science and research Angamaly  
Batch : 2021- 2023

- BSC PHYSICS

University : Calicut university  
Institution : Sacred Heart College , Chalakudy

## Dissertation

### LISIE HOSPITAL ERNNAKULAM

A STUDY TO ASSESS RELATIONSHIP BETWEEN OCCUPATIONAL STRESS , EMOTIONAL DISSONANCE AND LEVEL OF BURNOUT AMONG NURSES

### ST . JAMES HOSPITAL, CHALAKUDY

A STUDY TO ASSESS THE IMPACT OF QUALITY OF SERVICE ON REVISIT INTENTION AMONG INPATIENTS

## workshop / conferences

Attended National level conference on “framework for quality assurance and continuous quality improvement in healthcare” at ST.Thomas Hospital, Chethipuzha

Attended National level conference on medication safety “medsafecon ‘22 at Apollo Adlux Hospital, Angamaly

Attended exhibition on world patient safety at KIMS ALSHIFA Hospital, perintalmanna