



SHADUL MUHAMMED

Highly skilled and experienced Customer Service Executive with a proven track record of delivering exceptional customer satisfaction and increasing revenue. Strong leadership and problem-solving abilities to effectively manage teams and exceed performance targets.

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☎ +91-907-435-2950
📅 Sep 11, 1997
🌐 INDIAN
🏠 KOMALAM MAYAPURA (H),
ANDROTH ISLAND, LAKSHADWEEP

EXPERIENCE

○ JAN 2023 - JUN 2023 **MEDICAL SCRIBE**
SCRIBE EMR SYSTEMS PVT LTD. BENGALURU

EDUCATION

○ AUG 2020 - PRESENT **BA ENGLISH**
ANNAMALAI UNIVERSITY. TAMILNADU

○ FEB 2022 - DEC 2022 **CPMS**
STARMEDIX MEDICAL SCRIBING. BENGALURU

○ OCT 2018 - MAR 2019 **AIRLINE CUSTOMER SERVICE EXECUTIVE**
NATIONAL SKILL DEVELOPMENT CORPORATION. BENGALURU

○ JUN 2013 - MAR 2015 **PLUS TWO**
DR. MOHAMMED KOYA GOVT SENIOR SECONDARY SCHOOL. KALPENI

○ JUN 2012 - MAR 2013 **SSLC**
MAHATMA GANDHI SENIOR SECONDARY SCHOOL. ANDROTH

CERTIFICATIONS & COURSES

HIPAA CERTIFICATION
NCC A CERTIFICATE
SPECIAL NATIONAL INTEGRATION CAMP CERTIFICATE
ANNUAL TRAINING CAMP CERTIFICATE
INDIAN COAST GUARD CERTIFICATE

PASSPORT

R7340012

DRIVING LICENSE

11/7012/2016

SKILLS

customer service ehr systems
microsoft office speed typing
quick learner teamwork

LANGUAGES

ENGLISH
Advanced

HINDI
Intermediate

MALAYALAM
Native

TAMIL
Intermediate

KANNADA
Intermediate

JAZRI
Native