

AK Muralidharan

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Anthapilly House, Mookkanoor PO (North attara)

Near Avilabhavan Sisters Convent/ Alphonsama church, Cochin, Kerala. PIN- 683577

PROFESSIONAL PROFILE

- Above 30 yrs of expertise in the Healthcare service managing P&L, strategy and human capital in acclaimed hospitals driving Profitability, Quality, IT environment, Service excellence, etc.
- To work for setting up of new Medical colleges/Tertiary care hospitals/Clinics or managing operational and administrative system of such hospital

KEY SKILLS:

- P&L, Operations & Administration, Healthcare Project Management, Marketing of Healthcare Services,
- Setting up Medical colleges, Tertiary care Hospitals projects, clinics, pharmacies, laboratories and support services
- Developing administrative and operational systems for medical clinics & Hospitals

PROFESSIONAL EXPERIENCE

	Organisation	Duration	Designation
1.	Avitis Group of Super Specialty Hospitals & Clinics	2017– Till date	<ul style="list-style-type: none">• Senior Manager Admin & Operation of Super Specialty Hospital, Nemmara• Senior Manager Admin & Operations of 5 peripheral clinics
2.	Silver Wings Medical Centre, Aluva	2013-2017	<ul style="list-style-type: none">• Administrative Director and project Head.• Consultant for New Multi-Specialty Hospitals
3.	LAKSHMI Group of hospitals		2006-2012
	Lakshmi Multi Specialty Group of Hospitals, Kochi	2011 -2012	<ul style="list-style-type: none">• Administrator in 200 bed Multi Specialty Hospital Aluva
	Lakshmi Multi Specialty Hospitals, Kochi	2008 -2010	<ul style="list-style-type: none">• Manager Operation and Project Head
	J N M Lakshmi Hospital (LH, Kochi	2006 -2007	<ul style="list-style-type: none">• Assistant Manager-Admin
4.	INDIAN ARMY MEDICAL CORPS	1986-2006	<ul style="list-style-type: none">• Joined as Clinical / Administrative support worker in INDIAN ARMY (AMC) UNDER Ministry of Defense

JOB RESPONSIBILITIES

- Set up the State-of-the-Art infrastructure and processes for the 200 Bedded multispecialty Hospital and its peripheral institutions
- Business plan with clear ownership of the revenue, profitability(P&L) and resource optimization targets
- Forecasting and planning for resource requirement (manpower, materials & funds)
- Enhancement of profitability by cost efficient measures and effective utilization of equipment's and resources as per specified quality and safety parameters
- To monitor the overall patient related activities by coordinating with the department consultants for the smooth functioning of Hospital OP, IP areas of General and Super Specialties in the hospital
- As part of hospital senior member of the operational committee, managing day today operational and quality activities of the hospital.
- Implemented the SOP for critical area to enhance the patient satisfaction, Ensure Customer delight with various innovative measures in patient care, Patient management, Corporate and Public relations

INDIAN ARMY MEDICAL CORPS

- Accurately lodged daily reports, patient information and medication administration.
- Maintained Excellent relationship with patients & their dependent, displaying a positive and personal demeanor
- Provided comprehensive handovers to colleagues to strengthen continuity of patient care
- Admin support and operational experience insurgency infested area.
- Done 2 years Para Training with Special Indian Army Para special Commandos Service.
- Fought War for Nation at KARGIL
- Served all states of India.

CORE COMPETENCY/ACHIEVEMENTS

- Best NCO award from Indian Army 1997-1998 from Command Hospital, Poona (AFMC)
- Best NCO in Critical Care Management in Indian Army Special Para Force 2005 Medical Batch
- Lead the organization in project pre - planning and special for Hospital clinics (ABC category/ Type) Hospital recruitment , licensing, training, marketing plan, accreditation training,
- Drive cost efficiency processes as a critical driver of EBIDTA
- Plan, create, process, strategize, direct and execute the P&L, operating and business plan for the hospitals.
- Successfully completed NABH and NABL accreditation

ACADEMIC CREDENTIALS

- Graduation From Indian Army

PROFESSIONAL QUALIFICATION

- Security Officer Course conducted by Indian Army
- General Nursing (Technical Male Nurse) under Indian Army Medical Corps College of Nursing LUCKNOW
- Basic Military Training,
- Military Promotional training,
- 2 years Para Training with Special Indian Army Para Commandos Medical Team (STF, AGRA)

PERSONAL DETAILS:

Sex	:	Male
Marital Status	:	Married
Age /DoB	:	54yrs (27/5/1967)
Religion	:	Hindu (Nair)
Nationality	:	Indian
Languages Known	:	English, Malayalam & Hindi.

DECLARATION:

I A.K. Muralidharan, hereby declare that all the statements given above are true & complete to the best of my knowledge

A.K. Muralidharan

Date: