

# RAJESH K.R.

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Seeking challenging assignments in Quality Assurance in Engineering or Manufacturing with a reputed organization.

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## PROFILE SUMMARY

- Assistant Manager- Quality Assurance with 13 plus years of professional experience in Quality Assurance & Project Quality in Automotive Industry catering final key customers like Maruti Suzuki, TATA Motors, Mahindra & Mahindra, FORD, VW / Audi, Renault Nissan, Honda, Hero Motors, Stellantis (PSA).
  - Presently associated with APTIV Connection Systems , Cochin (Formerly Delphi Connection Systems India pvt. Ltd.)
  - Worked in New Project Quality, Production Quality, Customer satisfaction.
  - Managed various phases of Quality assurance activities like QMS (IATF:16949), PPAP, FMEA, SPC, MSA, Training
  - An effective communicator with excellent relationship building & interpersonal skills; strong analytical, problem solving & organizational abilities.
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## KEY SKILLS

- Performed PPAP, FMEA, SPC, MSA as part of project quality engineering
  - Problem resolution with support of G8D
  - Handling Production quality concerns & resolution with CFT
  - Control Plan, Work Instruction & Check list revision based on requirement to capitalize.
  - Ensure quality of Product & Process during 4M changes / Localization with customer approval.
  - Internal Auditor for Quality Management System (IATF 16949)
  - Internal Auditor for Environmental Management System (ISO 14001:2015)
  - Performing gate reviews during APQP milestones for the new and transferred projects.
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## CURRENT POSITION

### Assistant Manager Quality Assurance – APTIV Connection systems India Pvt. Ltd. Cochin

- April 2010 till date

#### Responsibilities:

- **Assistant Manager- Quality Assurance**
  - Understanding customer requirements.
  - Preparation of Control Plan, SOP, Visual Aids, Master Samples, Calibration samples & Checklists with CFT members.
  - Operator Training based on MSA, Quality checks, Tester/ Gauge validation methods

- New product line qualification off-tool & off-process – Visual, Dimensional, Short Term & Long Term Capability study & Validation Tests
  - Support 4M changes / Localization / Cost Reduction activities with necessary PPAP from customers.
  - Improves the quality control system continuously, including review and updation of procedures and communication instructions to staff/operators
  - Coordinating for all Periodical and Run Rate Audits by customers.
  - PPAP submission to customer and PSW signoff.
  - Take Line-stop decisions with NCR, work as part of CFT to establish Quality Alert & 8D within stipulated time to protect customer.
  - Managing customer complaints with 8D methodology involving CFT with support of Fishbone or 5Why Analysis, reproducing defect to confirm root cause & performing side effect analysis for the Corrective action.
  - Value Engineering- Analyzing and initiating actions to reduce head count in the IFM inspection
  - Coordination with Plant & Logistics to deploy firewall with necessary visual aids and training Inspectors.
  - Managing the team of quality inspectors, ensuring their training & qualification, skill grid management.
  - Managing Product & Process Audit as per the schedule approved by Quality & Production head.
  - Supporting SQA / Incoming inspection to take decisions based on functionality of child parts.
  - Team Management- Leading, mentoring & monitoring the performance of the team members to ensure efficiency in process operations and meeting of individual & group targets
- **Quality Management System**
- Developing a framework of quality standards, procedures & systems and overseeing smooth implementation.
  - Conducting manufacturing process audits, product audits and internal Audits as per IATF16949 in different departments
  - Conducting periodical process audits at the supplier premises along with Supplier Quality Team.
  - Coordinating with MR for all QMS activities.
- **Additional Activity**
- Internal Auditor for Environmental Management Systems ISO 14001:2015
  - Participating with operators for continuous improvement activities and suggestion schemes.
  - Working with Training coordinator for the preparation of training plan necessary for operators.
  - Support on critical supplier assessment
  - Involved in Cost Reduction activities through Localization projects(Alternate Supplier, Resin Localization) and creating the change request in Customer Portal
- **Abroad Experience**
- Deputation in European country ( Hungary)
  - Worked for Transfer of projects
  - Worked with people of different nationalities
- **Projects Handled**
- EV PDU assembly
  - EV HV Harness Assembly
  - SRS wiring harness
  - Antenna Cable Assembly
  - ABS Harness Assembly
- **OEM Handled**
- TATA Motors
  - Maruti Suzuki (MSIL)
  - FORD
  - VW/AUDI
  - Renault Nissan
  - Mahindra & Mahindra
  - Hero Motors (HMCL)
  - Honda Cars
  - Stellantis (PSA)

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## PREVIOUS JOB

### SERVICE ENGINEER in Samsung Service Cochin

■ June 2009 to March 2010

- **Significant Highlights:**

- Hands on experience in servicing of mobile phones and digital cameras
  - Responded promptly and answered/resolved customer inquiries and complaints.
  - Investigated and resolved service issues and/or product problems
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## QUALIFICATION

- **Academic**

- 2009 B. Tech. in Electronics & Communication Engineering from ToCH Institute of Science and Technology Arakkunnam (Cochin University); secured 66%
- 2006 Diploma in Electronics production technology from Govt. Polytechnic College Kalamassery; secured 76%
- 2003 VHSE from St. Ignatius Higher Secondary School, Ernakulam; secured 86%
- 2001 THSLC from Technical High School, Mulanthuruthy Ernakulam; secured 74.3%

- **Computer Skills**

- MS Excel, MS Word, PowerPoint, MS Office, Minitab

- **Languages Known**

- English, Malayalam, Tamil
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## STRENGTHS

- Good communication skills.
  - Good Leadership Quality.
  - Ability to Deal with People Diplomatically.
  - Hard and Smart working capability.
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## PERSONAL DETAILS

Date of Birth : November 6, 1984  
Address : Kattapadayil House, Arakkunnam PO  
Ernakulam Dist, Cochin  
Kerala, India  
Pin: 682313

Marital Status : Married

Religion : Hindu

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## OTHER INFORMATIONS

Total experience : 14 + years  
Notice period : 30 days

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## DECLARATION

I do hereby declare that the above furnished details are true and correct to the best of my knowledge and I bear the responsibilities for the corrections of the above mentioned particulars.

Place: Cochin

Name: Rajesh K.R.

Date: 22.09.2023

Signature:

