



# SHADUL MUHAMMED

Highly skilled and experienced Customer Service Executive with a proven track record of delivering exceptional customer satisfaction and increasing revenue. Strong leadership and problem-solving abilities to effectively manage teams and exceed performance targets.

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📅 Sep 11, 1997

🌐 INDIAN

🏠 KOMALAM MAYAPURA (H),  
ANDROTH ISLAND, LAKSHADWEEP

## 📅 EXPERIENCE

○ JAN 2023 - AUG 2023 **MEDICAL SCRIBE**  
SCRIBE EMR SYSTEMS PVT LTD. BENGALURU

## 📖 EDUCATION

○ AUG 2020 - PRESENT **BA ENGLISH**  
ANNAMALAI UNIVERSITY. TAMILNADU

○ FEB 2022 - DEC 2022 **CPMS**  
STARMEDIX MEDICAL SCRIBING. BENGALURU

○ OCT 2018 - MAR 2019 **AIRLINE CUSTOMER SERVICE EXECUTIVE**  
NATIONAL SKILL DEVELOPMENT CORPORATION. BENGALURU

○ JUN 2013 - MAR 2015 **PLUS TWO**  
DR. MOHAMMED KOYA GOVT SENIOR SECONDARY SCHOOL. KALPENI

○ JUN 2012 - MAR 2013 **SSLC**  
MAHATMA GANDHI SENIOR SECONDARY SCHOOL. ANDROTH

## 📄 CERTIFICATIONS & COURSES

HIPAA CERTIFICATION  
NCC A CERTIFICATE  
SPECIAL NATIONAL INTEGRATION CAMP CERTIFICATE  
ANNUAL TRAINING CAMP CERTIFICATE  
INDIAN COAST GUARD CERTIFICATE

## 🛂 PASSPORT

R7340012

## 🚗 DRIVING LICENSE

11/7012/2016

## ⚙️ SKILLS

customer service

ehr systems

microsoft office

speed typing

quick learner

teamwork

## 🌐 LANGUAGES

ENGLISH  
Advanced

HINDI  
Intermediate

MALAYALAM  
Native

TAMIL  
Intermediate

KANNADA  
Intermediate

JAZRI  
Native