



DEVIKA S. S.

Santha Nivas, varanad P. O., Cherthala, Alappuzha-688539

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PERSONAL DETAILS

Father's Name : Sajeev Kumar

Date of Birth : 12-12-2002

Religion : Hindu

Caste : Ezhava

Marital Status : Single

Gender : Female

Nationality : Indian

LANGUAGES KNOWN

- ❖ English
- ❖ Malayalam

MAJOR SKILLS

- ❖ Problem Solving
- ❖ Welcoming and greeting guest
- ❖ Managing incoming calls
- ❖ Adaptability
- ❖ Collaboration
- ❖ Strong Work Ethic
- ❖ Time Management
- ❖ Critical Thinking
- ❖ Handling Pressure

CAREER SUMMARY

- Customer service professional committed to balancing company goals while helping all customers find satisfactory solutions.
- Resourceful problem solver who is adapt at remaining calm in stressful situations and effectively assisting a variety of Customers

ACADEMIC QUALIFICATIONS

- **BA Malayalam (70%)**
Kerala University **2023**
SN College, Cherthala
- **Plus Two (81%)** **2020**
Govt. Of Kerala Board Higher Secondary Examination
SNHSS, Sreekandeswaram
- **SSLC (86%)**
Kerala Board of Public Examination **2015**
Govt. Girls HSS, Cherthala

ADDITIONAL QUALIFICATIONS

- **Diploma In Hospital Management**
Avodha Edutech Pvt. Ltd., Ernakulam