LALJI M

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SUMMARY

Five years of experience in Network Engineering, Windows systems administration, troubleshooting, hardware repairing and Six months in Application Support. Installed, configured and maintained routed LAN networks. Excellent communication skills with the ability to interface at all levels.

WORK HISTORY

Asst. Manager - IT   Nov 2022 – Present

Carnoustie Resorts Pvt. Ltd

- Routine check-up for Computers, Printers and servers
- New Network installed
- Manage centralized door lock system
- Maintain CCTV
- Managing ERP Servers

System Administrator   Nov 2021 – Nov 2022

Peninsular Honda

- Installing and configuring software, hardware and networks
- Manage network servers
- Installing and configuring software, hardware and networks
- Maintain CCTV
- Maintain and configure Firewall (FortiGate 100E)
- Routine check-up for Computers, Printers and servers
- Configure VPN

System Administrator   Jul 2020 – Nov 2021

Gautham Hospital

- Monitoring system performance and troubleshooting issues
- Manage network servers and technology tools

- Ensure security through access controls, backups and firewalls
- Upgrade systems with new releases
- Maintain and monitoring CCTV
- Routine check-up for Computers, Printers and servers
- Support for biometric attendance machine

General Election   2020 Dec 11 – 2020 Dec 16

KELTRON IT Business Group
- Installing and configuring software, hardware and network devices (**5 Days**)

Application Support Engineer   Nov 2019 – May 2020

Thinkapps Solutions Pvt.Ltd
Wipro Limited (Contract Employee)

Support for NHIMS Software (Navy Hospital Information Management System) in Navy Hospital, Kochi

- Providing software application support under the supervision of the senior Engineer.
- Performing analyses on software application functionality and suggesting improvements.
- Ensuring effective back end functionality of applications.
- Consulting with the software development team, internal users, and clients to improve application performance.
- Keeping record of configuration changes and documenting processes.

Technical Engineer   Nov 2015 - Jan 2018

Athulya Info Media Pvt.Ltd

- Troubleshooting Windows systems & basic Network issues.
- Maintaining & troubleshooting Network devices (Router, Modem)
- Administering windows server 2008 & 2012.
- Installing software, patches, bug fixes & updates.
- Technical support to end users.

ACADEMIC QUALIFICATIONS

Course	College/University	Percentage	Year of Passing
B.Sc Computer Science	SNGM Arts and Science College, Thuravoor (Affiliated to Kerala University)	56.00%	April 2015
Plus Two	Kandamangalam H.S.S, Kadakkarapalli (Kerala State Board)	61.00%	March 2012
SSLC	Kandamangalam H.S, Kadakkarapalli (Kerala State Board)	66.18%	March 2010

ADD-ON COURSES

- Cisco Certified Network Associate (CCNA - Routing & Switching)
- Cisco Certified Network Professional (CCNP - Routing & Switching)

TECHNICAL SKILLS

- Understanding of Operating systems (Windows/Linux) and network concepts.
- Configuring, Maintaining & Troubleshooting Network devices.
- Operating System installation and custom settings.
- MS Office Apps.
- CCTV installation and DVR Configuration
- Manual software Testing
- Firewall Configuration (Fortinet)

ABILITIES & SKILL:

- Fast Learner, willing to shoulder challenges and responsibilities.
- Self-motivated to learn new technologies.
- Work independently and as a part of team.

PERSONAL PROFILE

Date of Birth	31/05/1995
Sex	Male
Languages Known	English, Malayalam, Tamil
Marital Status	Single
Father's Name	Manilal B
Religion	Hindu
Nationality	India

HOBBIES

- Badminton, Music, Travelling