



EDUCATIONAL QUALIFICATION

Apr 2018 – Apr 2020 **Master of Arts (Hindi)**
Sree Sankaracharya University of Sanskrit,
Kalady, Kerala
Grade: A Minus

Jun 2016 – Apr 2018 **Bachelor of Education (Hindi)**
Affiliated to Mahatma Gandhi University
Adi Sankara Training College Kalady, Kerala
Grade: B

Jun 2013 – Mar 2016 **Bachelor of Arts (Hindi)**
Affiliated to Mahatma Gandhi University
Sree Sankara College Kalady, Kerala
Grade: C

May 2013 **Higher Secondary Education - XII (Commerce)**
Govt. of Kerala State Board
Soccrosso C.G.H.S Kottakkal, Mala, Kerala
Grade: B

Apr 2011 **Secondary Education -X**
Govt. of Kerala State Board
Soccrosso C.G.H.S.S Kottakkal, Mala, Kerala
Grade: C Plus

CERTIFICATIONS

Certification in Hospital Administration

TUV SUD Certified

International School of Skill Development, Kochi, Kerala

Dec 2022 - Apr 2023

Certification in G - Operator

G-TEC Computer Education, Mala, Kerala

Grade: A Plus

Sep 2021 - Dec 2021

Reshma Gopalakrishnan

**Kuzhuppilly House, Pooppathy P.O.,
Poyya, Thrissur Dist., Kerala, India.**

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OBJECTIVE

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy.

SKILLS

- Team player
- Exceptional customer service
- Dedicated work ethic
- Excellent communicator
- Guest communication
- Guest complaint resolution
- Multi-line phone talent
- Data Collection
- Stock management
- Computer literacy
- Customer Service Skills
- Managing process
- Time Management
- Organization Skill
- Teamwork
- Adaptive and Flexible

INTERESTS

- Travelling
- Craft works

LANGUAGES KNOWN

- English
- Malayalam
- Hindi

PERSONAL DETAILS

Father's Name : Gopalakrishnan (L)

Mother's Name : Sathidevi

Date of Birth : 11-11-1995

Marital Status : Married

Spouse Name : Raj Kumar

Nationality : Indian

PASSPORT DETAILS

Passport No : U 2394077

Date of Issue : 01-07-2021

Date of Expire : 30-06-2031

Place of Issue : Cochin (India)

PROJECTS WORKED

MA Project

Topic: Hindi Dalit kahani ka Vikas

In the stories of Dalits, the sufferings of the social environment, various dimensions of exploitation have been expressed openly and logically. The exploitation of uneducated Dalits in rural life should have been a cause of deep shame for any country and society.

BA Project

Novel Name: Tamas

Writer Name: Bhisham Sahni

Tamas explores how, in the backdrop of the 1947 India-Pakistan partition and its consequences, ordinary peace-loving villagers get tangled in the dirty affairs of politics and are brainwashed by communal fanatics into pursuing narrow-minded interests aligned to disintegrate the society on the basis of religion.

ACHIEVEMENTS & AWARDS

- Member of National Service Scheme - Dec 2018
- Member of National Cadet Crops - Oct 2016

DECLARATION

I hereby declare that the above information are true and correct to the best of my knowledge and belief.



RESHMA GOPALAKRISHNAN