



ANNS JOSHY

B - Pharm, MHA

Dynamic and self motivated healthcare professional with proven organizational and leadership skills. Completed internship in operations management and quality assurance from 450 bedded NABH accredited Multi-Speciality Healthcare institution. Seeking a challenging and rewarding career in Healthcare Industry.

Contact

Phone

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Email

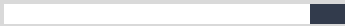
annsjoshy@gmail.com

Address

Kannur, Kerala, India

Skills

Data collection and analysis



Internal auditing



Communication



Leadership



NABH requirements



MS office



Presentation skills



Language

English

Full professional proficiency

Malayalam

Native or bilingual proficiency

Hindi

Limited working proficiency

Tamil

Limited working proficiency

Hobbies

Singing

Dancing

Craft work

Gardening

Drawing

Experience

Operations Management Intern

A.J Hospital and Research Centre, Mangalore

- Exposed to complete operations cycle of a large health care institution.
- Carried out various audits and projects in improving patient care quality and safety.
- Report making and analysis.
- Improved process flow in Radiology and Pharmacy

Pharmacist Intern

P.R Ramavarma Raja Memorial CO-OP Hospital Society, Alakode

- Filling and dispensing prescriptions with 100% accuracy and efficiency.
- Communication with patients to provide education on appropriate use of medications.
- Identified and resolved errors due to system failures.
- Assisted staff with drug inventory, purchasing, receiving and supply management.

Education

Master of Hospital Administration

12/2020- 01/2023

A.J Institute of Hospital Management, Mangalore

Bachelors of Pharmacy

08/2016- 09/2020

Shree Devi College of Pharmacy, Mangalore

Personal Projects

- Study on effective practices of Human Resource Management in extending their support to nursing staff during the period of COVID-19.(2020-2022)
- SKIN CARE TEAM: From Identification Through Implementation and Evaluation of Pressure ulcer.(Jan 2022-Sept-2022)
- Application of Failure Mode and Effective Analysis in Radiology Department: A Proactive Risk Analysis on Quality and Patient Safety.(Nov-Dec 2022)
- A study on delay in reporting of evening USG cases in Radiology Department.(January 2022)

Achievements and Certifications

- Lean Management
- Introduction to Six Sigma
- Distinction awardee for final semester in MHA.
- Organizing member for "CAHO SACON 2022" National conference at A.J Hospital and Research center.

Reference

Dr. Swati Rai

Operations Manager, A.J Hospital and Research Center Mangalore

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