

Nisamol P K

IT Support

Dedicated helpdesk professional, Skilled problem-solver able to communicate with users at all levels of technical proficiency. Troubleshoot, resolve and document user help requests for desktop, laptop, mobile, network and peripheral problems. Proficient with Microsoft Word, Excel, and Power Point Experience in Web and Application design Good communications skills.

✉ nizahmza@gmail.com

☎ 8891438321

📍 Cochin, India

WORK EXPERIENCE

Software Developer QniNFO Technologies

12/2022 - Present

Cochin

Internship

Hexcent Pvt Ltd

08/2022 - 11/2022

Cochin

Achievements/Tasks

- Python-Django
- RestAPI
- CRUD

BPM

Postal Dept

04/2018 - 05/2022

Teaching

Selffinancing College

05/2015 - 03/2018

Achievements/Tasks

- Computer Applications

PERSONAL SKILL

Time management

Teamwork

Interpersonal skills

Work ethic

Leadership

Problem-solving

SKILLS

Microsoft Office

Database

HTML

CSS

Bootstrap

Javascript

Programming Language

Information Technology

Customer Service

PROFESSIONAL SKILLS

Provide technical assistance with computer hardware and software

Perform hardware and software installations, configurations and updates as needed

Excellent customer service skills

EDUCATION

MCA

MG University

Bsc Mathematics

Aquinas College

LANGUAGES

English

Limited Working Proficiency

Malayalam

Native or Bilingual Proficiency

INTERESTS

Photography

Cooking

Gardening