



# MARTIN POULOSE

martinpoulose97@gmail / 9446986753 / Thuravoor, Kerala

‘Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the organization’

## Education

2019-2021	<b>Master of Hospital Administration</b>  Little Flower Institute of Medical Science and Research Centre Angamaly, Ernakulam, Kerala  Kerala University of Health Sciences
2019	DFA (Diploma in Financial Accounting) G Tec Computer Education.
2015-2018	BSc. Zoology Sree Sankara College, Kalady. Mahatma Gandhi University, Kottayam
2013-2015	N.S.S. B.H.S.S , Manickamangalam, Angamaly, Kerala Bio- Maths from Higher Secondary Board
2013	Mar Augustine’s High School, Thuravoor, Angamaly, Kerala from State Board (SSLC)

## Work Experience

6<sup>th</sup> April 2022 – Present **Floor Facilitator Trainee**

Name of Hospital: Little Flower Hospital and Research Centre, Angamaly, Kerala

City/State: Ernakulam, Kerala

Bed Capacity: 690

### Duties and Responsibilities

- Collection of data about patient care problems, preparation of reports and timely reporting to the higher authority for the corrective action.
- Regular checking of patient satisfaction.
- Patient feedback analysis.
- Maintains a satisfaction scoring mechanism for monitoring the satisfaction level of patients.
- Conducts regular facility and safety audits.
- Co-ordination between departments.
- Identifies and propose system to improve efficiency and reduce time of discharge process.

17-11-2021 to 03-04-2022 **Quality Executive – Observer**

Name of Hospital: Little Flower Hospital and Research Centre, Angamaly

City/State: Ernakulam, Kerala

Bed Capacity: 690

- Part of NABH internal audit preparation
- Worked as a part of Desktop Surveillance
- Part of Mock Drill for code RED (Fire), Code ORANGE (Mass Casualty) , Code YELLOW ( HAZMAT SPILL),Code WHITE (Violent patient/ relatives)
- Done signage audit, Safety audit
- Conduct audits and assessments to ensure International patient safety goals are maintained.
- Participated in Facility Maintenance and Safety Rounds.
- Patient feedback analysis
- Done analysis of Incident Report
- Collect, Monitor and Analyze the Incidents and Medication errors
- Coordinated Mock Drills for Emergency preparedness Colour codes
- Daily rounds to patient care areas to monitor and to ensure the patient care procedures and documentations are being performed as per recommended standards and hospital policies.

## Curriculum Projects

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A Study to Assess the Awareness and Attitude on Internal Disaster Management Plan Among The Staff Of Lisie Hospital

MHA Project Duration: 45 Days. Hospital: Lisie Hospital, Ernakulam

A Study to Assess the Level of Knowledge of Nurses Regarding Fire and Safety In Ophthalmology Department.

MHA Project Duration: 15 Days. Hospital: Little Flower Hospital, Angamaly

Insect Diversity in a Paddy Field at Thuravoor, Angamaly

BSc. Zoology Project

## Conferences

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- **HOSPICA EN MASSE 2019**-8th National Conference on "Hospital 2.0 -Pioneering Health care" held on November 2019 at Dr. John Mathai Centre, Thrissur, Kerala

## Personal Details

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Residential Address : Mulavarickal (H),  
Thuravoor P.O,  
Angamaly, Kerala,

Contact : 9446986753

Mail ID : martinpoulose97@gmail.com

DOB : 06-06-1997

Nationality : Indian

Marital Status : Single

## Soft Skills

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- Active Listener
- Accept Challenges
- Commitment
- Determination
- Desire to learn
- Self motivated
- Patience

## Languages

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English and Malayalam

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## Reference

Fr. Thomas Valookaran      Joint Director  
Little Flower Hospital And Research Centre, Angamaly  
Ph:9961872966

Ms. Shani Vivinna Padua      Quality Executive  
Little Flower Hospital And Research Centre,Angamaly  
Ph: 9074362344

## Declaration

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I hereby declare that the above mentioned information is correct to the best of my knowledge and I bear responsibility for correctness of the above mentioned particulars.

Martin Poulose

Place: Thuravoor

Date : 02/03/2023