

# GRACE JOLLY JOSEPH

Detail-oriented, highly knowledgeable, and competent 'Clinical Pharmacist' with over 5 years of experience in reviewing patient prescriptions by medical practitioners, observing its effect to suggest alternative drugs, and dispensing appropriate medication to them. Capable of doing routine rounds to understand the effect of medication on patients and monitor them closely to identify new health issues or side-effects. Team player with exceptional computer, organization and interpersonal skills.

## Summary of Skills

- Possess strong knowledge of different therapeutic procedures and drug prescribed for various types of ailments
- Have a solid understanding of chemical composition of multiple drugs, drug interactions, possible allergies
- Capable of working with various medical practitioners to monitor patient progress, and consult with them to take appropriate decision to modify the course of treatment as needed
- Expertise in supervising pharmacy technicians for accurately dispensing drugs
- Adept in interacting with patients and family members to explain the therapy course, and instructing on dosage intake
- Proficient in maintaining updated patient database with doctor prescriptions, alternative medications, and coordinating with billing department to complete discharge formalities
- Ability to work with team using excellent communication and interpersonal skills

## Recognized For

### Medicines information

- Providing up-dates on the latest changes in medicines therapy – independent critical appraisal of the literature.
- Medicines information resource – readily accessible e.g. next step in inhaler therapy
- Complex medicines information enquiries, particularly those requiring quantification of benefits and risks for an individual

### Medicines reconciliation (via notes review) and follow up

- Post-discharge patients, including updating the patient notes and contacting to patient to ensure that any medication changes are understood and perhaps inviting for a consultation
- Outpatient letter reconciliation, including updating patient records and confirming the patient understood the instruction

## Work Experience

Since July 2018

Pharmacist

Seesha Karunya Community Hospital

### Key Functions

- Serving as a clinical resource and drug information specialist to medical, pharmacy and nursing staff as well as to allied health-care providers both internally and externally as needed
- Consistently reviewing patient's medication profile to understand drug-effects, identify potential issues related to medication use, and interacting with consulting doctor to suggest changes in prescription
- Developing patient care plan, and monitoring him throughout the drug course to ensure speedy recovery
- Regularly communicating with physicians and other medical practitioners for suggesting alternative or modified drug therapy programs that are cost-effective as well as giving better results
- Interacting with patient, family members, physician, nursing staff and other medical personnel of the health-care team regarding patient status, response to therapy and health condition outcomes



☎ 09787337313

✉ josephgrace8@gmail.com

## Core Skills

- Retail Pharmacy Procedures
- Accurate Pharmaceutical Calculations
- Medication Inventory Management
- Prescription Drug Interaction Assessment
- Medication Compounding & Dispensing

## Academics

2016

Doctor of Pharmacy (Pharm D) Kovai Medical Center and Hospital, Coimbatore (NABH accredited) - 70%

2010

12th - St.Anns Matriculation English Medium HSS, Coimbatore, India - 61%

2008

10th St.Anns Matriculation English Medium HSS, Coimbatore, India - 80%

## Technical Skills

MS Office Suite

## Healthcare Tools

- Backbone
- Micromedex
- Medscape
- Lexicomp

- Coordinating with pharmacy technicians to ensure the most accurate medication is dispensed to patients in respective hospital units
- Entering patient data and other medication information in medication center's computerized system to ensure accurate as well as timely dispensing during his stay at the clinic, and including it in final bill
- Evaluate all Medicare coverage requirement requests and ensure compliance to all clinical procedure and coordinate with pharmacy and medical staff to perform regular interventions according to present drugs.
- Perform regular evaluation on all usage and dosage and ensure absence of all reactions and assist all patients with assessment of patient orders and prescription infusion and ensure adherence to all laws and regulations.
- Gather, maintain and analyze all laboratory data and record all required patient information and make recommendations to change dosage if required.
- Administer and complete all pharmacy care plans and perform reconciliation of all medication and supervise all sterile mixing processes.
- Review all medications and equipments and ensure accuracy and effective functioning and manage all communication with physicians and patients and assist to resolve all patients within required timeframe.
- Maintain record of all medication for patients and ensure absence of all discrepancies and analyze all side effects and drug interactions.
- Coordinate with all medical case managers and evaluate all high risk members to prevent all risks and participate in all patient associated meetings.
- Prepare all clinical documents and participate in all on call activities for pharmacy and evaluate all pharmacy claim data and identify all clinical savings.
- Attend all therapeutic and pharmacy committee meetings.
- Design and maintain all medication protocols for all clinical pharmacists and coordinate with all clinical team members to ensure optimal services.
- Provide support to all clinical programs and ensure compliance to all medication process and evaluate all data to administer all drug utilization patterns.
- Monitor all departmental activities and analyze all Quality improvement activities and present all annual studies for management.

#### May 2017 to Jun 2018

##### Pharmacist

Bethany Medical Center, Anaikatty, Coimbatore

- Worked in patient care areas by optimizing patient medication therapies by monitoring drug selection, drug dosage, frequency, food/drug allergies, drug-drug interactions as well as discharge medication
- Reviewed a patient's health condition, and assessed the effect of medication on him to determine if its use should be continued, modified or terminated
- Consulted with physicians, specialists, and other medical practitioners on prescription orders, patient reactions and errors to provide optimal medication therapies
- Provided medication therapy management, medication reconciliation, drug discharge counseling, and drug regimen reviews to patients with long-term illness
- Ensured patients are given appropriate suggestions about medication from medical practitioner, and gave advice to them on various health-related problems
- Assisted physician to perform daily routine rounds to check on patient progress, and monitored their progress to make sure the prescribed therapy is working as expected
- Interacted with patients to understand their health complaints as well as difficulties faced due to certain drugs, and recommended alternative medicine to ensure provision of complete therapy

#### Dec 2015 to Jan 2017

##### Pharm D Intern

Kovai Medical Center and Hospital (NABH Accredited), Coimbatore

- Assessed patient's response to ongoing drug therapy, and suggested dosage changes to physicians as required
- Coordinated with physician to initiate, modify or discontinue medications for ongoing therapy of chronic disease states by consulting the nursing staff
- Assisted to select and prescribe appropriate drugs for patients, and monitored their progress
- Studied patient cases facing adverse reactions due to specific medication given by physicians, and suggested alternative drug therapies
- Attended research seminars by professional scientist to know about the latest advancement in medicines, treatment methods and constantly changing regulations

## Reference

### S

- Dr. K. Muralidar , MD, MNAMS, Medical Director , Bethany Medical Centre , Anaikatty, Coimbatore  
Ph:+919443165080 Email: [muralidar.anaikatty@gmail.com](mailto:muralidar.anaikatty@gmail.com)
- Dr John V Anand, Mbbs Ms , Medical Superintendent , Seesha Karunya Community Hospital , Karunya Nagar , Coimbatore , Mob: 7339595073 , Email: [Info@seesha.Org](mailto:Info@seesha.Org)

- Dr. A. Rajasekaran , Principal , KMCH College of Pharmacy , Coimbatore
- Dr. Samuel Thomas, Chief Operating Officer , Seesha Karunya Community Hospital , Coimbatore, Tamil Nadu  
Ph: +91 9786461344 Email: [drsamuel@seesha.org](mailto:drsamuel@seesha.org)