



NIKITHA A



nikitharaopadmanabhan@gmail.com / 8111955033 /Muringoor, Kerala

‘To work in an organization which provides me with ample opportunities to enhance my skills and knowledge along with contributing to the growth of the organization.’



Education

2019-2021

Master of Hospital Administration

Little Flower Institute of Medical Science and Research Centre

Angamaly, Ernakulam , Kerala

Kerala University of Health Sciences

2017-2019

BSc Zoology Model I

Morning Star Home Science college,

Angamaly, Ernakulam, Kerala

Mahatma Gandhi University

2013-2015

XII Specialization (Science) from CBSE

Little Flower public school

Muringoor, Thrissur, Kerala



Work Experience

6th April 2022 – Present **Quality Executive Trainee**

Name of Hospital: Little Flower Hospital and Research Centre, Angamaly, Kerala

City/State: Ernakulam, Kerala

Bed Capacity: 690

Duties and Responsibilities

- Daily rounds to patient care areas to monitor and to ensure the patient care procedures and documentations are being performed as per recommended standards and hospital policies.
- Conduct audits and assessments to ensure patient safety.
- Coordinate with all other departments to collect performance and clinical indicators of hospitals and submit the report for further process.
- Collect, Monitor and Analyze the Incidents and Medication errors.

- Perform root cause analysis of each incidents and medication error to ensure that the corrective and preventive actions performed are appropriate, if not take the corrective measures.
- Coordinated Mock Drills for Emergency preparedness Colour codes.
- Track the performance review indicators and report to the committee to ensure quality patient care, Coordinate and conduct committee meetings for continuous improvement in patient safety and quality of health care.
- Identify the risks and potential hazards in the hospital campus and report to the authority.
- Trainer of Induction Programme and Annual Training Schedules.

17-11-2021 to 03-04-2022 **Quality Executive – Observer**

Name of Hospital: Little Flower Hospital and Research Centre, Angamaly

City/State: Ernakulam, Kerala

Bed Capacity: 690

- Part of NABH internal audit preparation
- Worked as a part of Desktop Surveillance
- Part of Mock Drill for code RED (Fire), Code ORANGE (Mass Casualty) , Code YELLOW (HAZMAT SPILL),Code WHITE (Violent patient/ relatives)
- Done signage audit, Safety audit
- Conduct audits and assessments to ensure International patient safety goals are maintained.
- Participated in Facility Maintenance and Safety Rounds.
- Patient feedback analysis
- Done analysis of Incident Report



Curriculum Projects

45 Days Duration -

A Study to Assess the Awareness and Attitude Regarding Importance of Documentation of Medical procedures among nurses at Lisie Hospital, Ernakulam , Kerala

15 Days Duration -

A study to assess the Knowledge, Attitude and Practice Regarding Incident Reporting among Nurses at Little Flower Hospital and Research Centre, Angamaly , Kerala



Conferences

- **National Conference**- on Framework for Quality Assurance and Continuous Quality Improvement in Healthcare, held on 28th -30th June 2022 at St. Thomas Institutions of Healthcare and Medical Education, Kottayam.
- **HOSPICA EN MASSE 2019**-8th National Conference on "Hospital 2.0 -Pioneering Health care" held on November 2019 at Dr. John Mathai Centre, Thrissur, Kerala
- Participated in a webinar "**TRANSFORMATION IN HEALTHCARE: IMPACT OF DIGITAL HEALTH** ", held on 21st June 2021, organized by the Department of Hospital Administration, SME, Kottayam.
- Participated in a webinar "**INTELLIGENT AUTOMATION FOR HOSPITALS**" ,held on 21st June 2021, organized by Department of Hospital Administration, SME, Kottayam



Personal Details

Residential Address : Alugelu (H),
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Thrissur, Kerala, Pin-680309

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Mail ID : nikitharaopadmanabhan@gmail.com

DOB : 10/09/1997

Nationality : Indian

Marital Status : Single



Soft Skills

- Active Listener
- Commitment
- Determination
- Desire to learn



Languages

English and Malayalam



Reference

Prof Sara Mathew

Former Principal and HOD of Hospital Administration

Little flower institute of medical sciences and research,

Angamaly Ph: 8861427130

Ms. Shani Vivinna Padua

Quality Executive

Little flower institute of medical sciences and research,

Angamaly Ph: 9074362344



Declaration

I hereby declare that the above mentioned information is correct to the best of my knowledge and I bear responsibility for correctness of the above mentioned particulars.

Nikitha A

Place : Muringoor

Date : 26/01/2023