RAKHI R B Email:rakhirb97@gmailcom Mobile No: +91 7994922867



### OBJECTIVE

Seeking a career with a progressive organization where I can utilize my skills, knowledge and experience while being creative and innovative, in order to excel and grow with the organization, by giving my best inputs and value adds to the organization.

## SKILLS, KNOWLEDGE & EXPERIENCE

- Software Proficiency:
  - Proficient in MS Windows, MS Office (Word, Excel, PowerPoint), Internet and Intranet
- > Excellent communication (oral/written), interpersonal, analytical, negotiation and problem resolution skills
- > Leadership and managerial skills, along with being a team player
- Remarkable academic record
- > Hard working, self-motivated and goal oriented
- > Fast learner with ability to easily grasp and put into application new ideas, concepts, methods and technologies

### WORK EXPERIENCE

❖ Regional Cancer Centre, Trivandrum (Kerala Government Cancer Research Institute)

Role: Medical Records Trainee

**Duration:** 10/01/2022 to 20/01/2023

### Responsibilities:

- General office administration, maintaining office files and documents
- Co-ordination with management, staff and patients
- Handle and resolve patients complaints
- Respond promptly to patients inquiries
- Communicate with patients either by telephone, electronically or face to face
- System entry of Medical Bills

System entry of Patients Records

Rakhi Page | 1

- Operate and maintain machines in the office, like personal computers, voice mail systems, facsimile machines, scanners, and photocopiers
- Proofread, record, and compute various information
- Update and maintain database, mailing, inventory, and filing systems, either by using computers or manually
- Order services, supplies, and materials
- Arrange appointments, manage calendars, and complete work schedule

## ACADEMIC QUALIFICATIONS

√ Ba philosophy Year: 2019

**University Of Kerala** 

√ Ma philosophy Year: 2021

**University Of Kerala** 

✓ KGTE Typewriting and Computer word processing English lower & higher (minimum speed – 30 wpm)

## PERSONAL DETAILS

Date of Birth	19/11/1997
Marital Status	Single
Nationality	Indian
Languages Known	English, Malayalam, Hindi
Permanent Address	Bindhu Bhavan,
	Plavilakonam, Peyad P O,
	Thiruvanathapuram 695573

# **DECLARATION**

Rakhi Page | 2

I hereby declare that above mentioned details are true to the bes and belief.	t of my knowledge
Place : Thiruvananthapuram	Yours Sincerely
Date :	Rakhi R B

Rakhi Page | 3