# **UMA V NAMBOODIRI**

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## **Customer Relationship Officer**



## Objective

Seeking a position in a reputed organization where I can learn new skills, expand my knowledge, and leverage my learnings. To get an opportunity where I can make the best of my potential and contribute to the organization's growth. Now looking for a position where I can serve customers and increase customer retention.

## Work experience

03/2015 - 10/2015

#### Albertsons International pvt ltd, Ernakulam - Accounts Assistant

- Managing customer complaints and company records

## Education

(2012): BA Sociology - Calicut University, Malappuram, Kerala

(2007): Plus Two - Commerce - Paramount College, Mukkam, Kozhikode (2005): SSLC - Govt High School Nayarkuzhi, Nayarkuzhi, Kozhikode

### Skills

Computer Proficiency: Excel, PowerPoint, Word

Skills: Malayalam and English typing

### **Hobbies**

Interests: Reading, Singing

## Languages

Malayalam, English, Hindi, Tamil