

## Contact

+919446514041 (Mobile)  
azmina0@gmail.com

www.linkedin.com/in/azmina0  
(LinkedIn)

## Top Skills

Communication

Administration

Customer Relationship Management  
(CRM)

Customer Service

Mental Health Counseling

Crisis management

## Languages

English (Full Professional)

Arabic (Elementary)

Hindi (Full Professional)

Tamil (speaking)

French (Elementary)

## Honors-Awards

Achieved A+ in all subjects in  
Humanities

Qualified UGC NET Exam

# Azmina Hashim

## Summary

A skilled and committed social worker with more than 4 years of experience .Specialised in the area of medical and psychiatry. Have prior experience in customer relations, program coordinating .currently working as administrator cum patient counselor in Macare diagnostic center.

## Experience

Macare diagnostic center, Ernakulam

Patient counselor – August 2021-Present

- Interacting with patients and providing ample advice and briefing about the available services at the center.
- Finding solutions for patient grievances, provides training and instructions to the team for improving patient experience
- Decision making in order to improve the overall business of the center
- Arranging medical camps and promoting the center

EYOGI.IN

Counselor

April 2018 - Present (3 years 4 months) -on call basis

KINFRA Park

- Provided counseling service

Geojit Financial

Junior Executive B2B

March 2018 - February 2019 (1 year)

Cochin Area, India

- Advising customers about various financial investment products & services and helping them to create wealth
- Addressing customer queries and resolving issues
- Maintain and improve customer relationship

Daily skills

Program Coordinator

August 2018 - January 2019 (6 months)

Kochi, Kerala, India

- Planning and coordination of a program and its activities.
- Ensuring implementation of policies and practices.
- Maintaining budget and tracking expenditures/transactions.

## Trainings Received/Workshops attended

Transactional analysis

Cognitive Behavioral Therapy

Cognitive Analytical Therapy

Training in counseling

Training in Statistical Package for social sciences

## Education

Rajagiri College of Social Sciences, Kalamassery 683 104

Master of Social Work - MSW, Medical and Psychiatry) · (2015 - 2017)

St. Teresa's College, Ernakulam - 682 011

Bachelor of Arts - BA, Economics · (2012 - 2015)

## St Teresa's CGHSS

+2/PUC , Humanities/Humanistic Studies · (2010 - 2012)

## MMOVHS, Kochi

Secondary School, SSLC · (2003 - 2010)

## Aasia Bai Higher Secondary School

School · (1999 - 2003)

## Referance

Vinod Mathew

CEO Eyogi

[Vinod.mathew@eyogi.in](mailto:Vinod.mathew@eyogi.in)

Ph : 8547869437