



## PRIYA. K.J

**Thoppil House**  
Marottichodu, Edappilly  
Kochi- 682 024

**9605804371**

**priyakj67@gmail.com**

**Date of Birth** :19/06/1994

**Gender** : Female

**Nationality** : Indian

**Marital Status** : Married

### LANGUAGES KNOWN

English :

Malayalam :

Hindi :

### SKILLS

Ms Office

Ms Word

Ms Excel

### ABOUT ME

To work for an organization this provides me the opportunities to improve my skills and knowledge to growth along with the organization objective

### WORK EXPERIENCE

#### LENOVO

**CRO (15-12-2016 to 18-06-2017)**

handle the concerns of the people who buy their company's products or services. They work to rectify issues experienced by individual customers as well as aim to improve the organizations overall customer satisfaction ratings.

#### TATA MOTORS

**CRO ( 01-12-2018 to 01-03-2019 )**

Handle incoming walk-in customers, phone calls, appointments and messages.Address customer' needs and concerns efficiently and effectively to turn unhappy customers into return guests.

### CERTIFICATIONS

#### NCC

B Certificate Holder

### EDUCATION

#### B.A ECONOMICS

St. Aliysius College Elthurth, Under Calicut University  
( 2013 - 2016 )

#### PLUS TWO

St. Clar's HSS Thrissur, Under Board of Kerala  
( 2011 - 2013 )

#### SSLC

JPE High School Koorkkanchery, Under Board of Kerala  
( 2011 - 2013 )

### DECLARATION

I do hereby declare that the above given statements are true and correct to the best of my knowledge.

**PRIYA K J**