

ANOOG.C.G

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Personal Info

Name: Anoop.C.G

Date of Birth: 05-04-1987

Age: 35 Years

Sex: Male

Religion: Hindu

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Kollam- 691504 , Kerala, India

Objective

Looking for challenging position where I can integrate and utilize my Professional skills, Experience and Management disciplines will enable me to make a Significant contribution and where I could have an opportunity for professional growth and advancement.

Professional Summary

Over 10 years of experience in IT Managing, Technical Support, Designing, Developing, Quality Testing, Training and customer supporting a number of Client Server solutions like Hospital Information System (HIS), ERP Accounting Software, IVF specialized system, POS, HR system, Fixed asset system. Excellent in Network Administration, Database Backup and Restore procedures, Active directory, Domain Control, Exchange server, File Server.

Experience

IT Engineer (2014 November-2022 September)

Thuriah Medical Center, Riyadh, Kingdom of Saudi Arabia

System Administrator (2011 May-2014 February)

Al Rashid Hospital, Hail, Kingdom of Saudi Arabia

System Administrator (2010 August-2011 April)

St. Antony's Hyundai, Kollam, Kerala, India.

System Administrator (2009 March-2010 July)

Upasana Hospital, Kollam, Kerala, India.

Education

Bachelor of Technology (2004 August-2008 July)

*Baselious Mathew's College of Engineering (Kerala University)
Sasthamcotta, Kollam, Kerala, India.*

Higher Secondary- Plus Two (2002 July-2004 May)

*St. Aloysious HSS (Higher Secondary Board of Kerala)
Kollam, Kerala, India*

Secondary School Certificate (2001 May-2002 April)

*St. Aloysious HSS (Higher Secondary Board of Kerala)
Kollam, Kerala, India*

Work Experience

Thuriah Medical Center, Riyadh, Saudi Arabia (Nov-2014 to Sep-2022)



Position: IT Engineer (Full Time)

Responsibilities

- Installation and Configuration of Windows & Linux Servers
- Configuration of Domain Controller and DNS Server & Group Policies
- Active Directory Migration from 2003 Server-to-Server 2019.
- Setup Exchange server and maintaining Users.
- Office365 Exchange and Administration.
- Handling Backup Servers, File Servers and Application servers.
- Managing Hospital Information System includes all kinds of modules related to a Hospital, Store Management, HR, Payroll, Fixed asset, ESS, Point of Sales (POS) & specialized IVF Module
- In house Development, Enhancement, Customization & Bug fixing
- System Analysis for Database Integrity and improve performance & Create Test Plan for Enhancements and Updating.
- SQL Database Creation, Importing & Exporting and Backup restoration
- Maintaining System security using Eset Security Management Center
- Familiar with hl7 standard for the integration of 2 different software's databases
- Integration of HIS with Lab machines & Ultrasound machines through Dicom & Network
- Network Installation & Handling Workstations.
- Managing Cisco POE switches & Wireless access point switches, Routers, IP Cameras.
- Handling four different network series and Troubleshooting.
- Handling Avaya Telephone Exchange complete system include IP Telephones
- Conducting trainings & interact with end users.
- Troubleshooting all kind of computer hardware's, printer, and scanner.
- Timely respond to all issues received from the Customers.

Major Projects

❖ **Implementation of Hospital Information system & Specialized IVF Software**

Post: Project Manager

Period: 01-04-2015 To 31-10-2015

Responsibilities:-

- Lead the team to collect the information SOS (Scope of Service) from the Users and Management & Designed the System as per the daily workflow of the Company and planned the entire modules & discussed with Developers to customize the screens as per the user needs within the period.
- Three Different application software were implemented; HIS System, ERP & IVF Specialized systems.
- Data Migration from old system

❖ **Integration of 2 Applications**

Post: Project Manager

Period: 01-03-2016 To 30-06-2016

Responsibilities: -

- Designed & planned the entire structure as per the company workflow between the Insta HIS system & Meditex Specialized IVF application with the use of the HL7 Standard.
- Also, lead the team for the integration between the HIS System & ERP System for Accounts Posting Purpose.

- Ultrasound Machines and Lab equipment's are integrated to the HIS system for the result sending and it overall makes complete paperless in entire company.



❖ **Joint Commission International - JCI Accreditation**

Post: Project Coordinator

Period: 01-11-2018 To 24-04-2019

Responsibilities: -

- Coordinate the team & prepare the requirements as per the standard of JCI.
- Finally, we scored 97% marks during the 4 days survey done by the JCI surveyor from America. & achieved the Golden seal of JCI & accredited.

Al Rashid Hospital, Hail, Saudi Arabia (May-2011 to Feb-2014)

Position: System Administrator (Full Time)

Responsibilities

- Managing all kind of modules for Hospital Information system, Insurance, Financial, Personnel, Human Resources
- Installing & Configuring Windows Server 2003 & Server 2008
- Database importing & exporting.
- Interact with the users if they face any problem may it of the computer operating system, HIS system, Virus affected, Printers, User related problems, Performing Classes to train the end users.
- Creating Domains and maintaining users for the domain, defining group policy for them.
- Installation and management of small and medium scale networks.
- Maintaining security technologies such as antivirus, firewalls and encryption.
- Maintaining the application server for the developers and database servers.
- Creating Database for the development environment (Training Database) in Oracle 10g.
- Handling all the required setups for the entire modules and made the users use the system properly.
- Making presentations and arranging meetings with the management and the hospital staffs.
- Managing Active Directory domain network in Server 2008.
- SQL Server 2000-2005 installation, clustering configuration for Windows server 2003 & 2008.
- Handling Oracle 8i, 9i, 10g installation & Configuration in Server.
- Troubleshooting all kind of computer equipment's.
- Handled Toad database tool used to control the databases.

St.Antony's Hyundai, Kollam, Kerala, India (Aug-2010 to April-2011)

Position: System Administrator (Full Time)

Responsibilities

- Installation and Configuration of Windows Servers
- Creating Domains and Active Directory Control
- Utilizations of diverse security technologies such as firewalls, antivirus and encryption Setup Exchange server and maintaining Users.
- Managed Online Software -GDMS (Global Dealers Management System)
- Preparing detailed statistical reports to track progress of Sales growth.
- Providing training to staffs & Managers.
- Troubleshooting network related problems, Server, Workstations, Printers & Scanner.
- Having good vendor management skills.
- PC and Server assembly and troubleshooting, Hardware maintenances, and inventory control.

- Design, installation and management of small / medium scale networks and resolve network problems for various clients.

Upasana Hospital, Kollam, Kerala, India (March-2009 to July-2010)

Position: System Administrator (Full Time)

Responsibilities

- Maintaining Database Servers and Application servers with Oracle 10g Database.
- Resolves problems reported by end users for local area networks, personal computers, networking equipment (switches routers, etc.)
- Performed regular system backups and recovery procedures to ensure system security.
- Handled Oracle 8i, 9i & 10g installation & configuration in server.
- Linux Server (Redhat & Fedora) installation Configuration handled.
- Managed Active directory domain network in server 2003.
- Handled MIS (Management Information System) & CRM modules.
- Configuration and administration of Router, Switches, Firewalls, Windows Servers and Desktop.
- Installation of Patch panels of LAN and Configuration of TCP/IP addressing and subnet.

Personal Details

Name : Anoog.C.G
Date of Birth : 05-04-1987.
Age : 35
Sex : Male.
Marital Status : Married
Fathers Name : Chandran Pillai.T
Religion : Hindu.
Nationality : Indian.
Passport No. : T1909841
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Date of Expiry : 09-12-2028
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