ANSAMARY K L

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- Kunnumpurathu (H) Oliyappuram P O Vadakara 686662 Ernakulam (Dist) Kerala

Objective

I want to succeed in a stimulating and challenging environment that will provide me with advancement opportunities.

Experience

Kusumagiri Mental Health Centre, Kakkanad

02-03-2020 - Present

Quality Officer

St. Thomas Hospital, Chethipuzha

23-09-2019 - 16-01-2020

Quality Executive

P DM Wayanad Institute of Medical Sciences, Meppadi

06-09-2018 - 20-09-2019

Quality Executive Trainee

Education

Amrita Institute of Science and Research Center, Kochi

2016-2018

Master of Hospital Administration

Nirmala College, Muvattupuzha

2013-2016

B.Sc. Zoology



- MS Office (MS Word, MS Excel, MS Presentation)
- Quality Indicators
- Incident Analysis
- Training and Development
- Strong Communication and Interpersonal Skills

Projects

- Improving the Performance and Productivity of the Medical Oncology department of Hospital Using Balanced Scorecard
- A comparative study on the Work flow analysis of Primary Health Centre and Bank
- R Achievements & Awards
 - Successfully coordinated and assisted with NABH re-assessment process at DM WIMS on June 2019

Successfully coordinated and completed NABH- HOPE assessment at Kusumagiri Mental Health Centre on November 2021 Certified Professional for Quality Implementation in Hospital (CPQIH) - Basic from CAHO Languages English Malayalam Hindi Tamil **Job Responsibilities** Coordinating with all the departments to collect performance indicators and clinical indicators of the hospital and submitting the report summary to Management for analysis and further process. Planning and conducting internal audits and review the audit cycle. Organizing various committees, preparing Terms of references and file all committee minutes properly. Conducting monthly facility rounds, preparing summary report fortnightly and submitting to Top Management. Undertaking daily rounds as per the schedule and submitting the reports of observed deficiencies. Maintaining records prepares reports and composes correspondence related to work. Coordinated in work towards hospital accreditation, re-surveys and external and internal audits. Coordinated all the assessment processes and done follow up actions for non-conformities raised by the accreditation bodies. Conducting various surveys to sustain the continuous quality improvement progaramme in the hospital.

Arranging and conducting training classes for Clinical and Non-Clinical staff.

Areas Of Interest

Quality and Patient safety

Operations and management

Reference

Sr. Thelma MSJ - "Kusumagiri Mental Health centre" Administrator 99470933555