



KRISHNA NANDAKUMAR

Kuzhuppillil House Nettoor P.O Pin 682040 Nettoor North Kallath
Temple Ernakulam, Kerala, India
8547415950 | krishnanandakumar141@gmail.com

OBJECTIVE

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately.

EXPERIENCE

- **ProHub Process Management ,Ernakulam**
2021 - 2021
Placement Officer
Finding placement opportunities for students. Building and maintaining relationships with students to discover skills and preference. Liaising with students and employer s during placement. Fostering relationships with local placement providers .
- **Journey's World Academy, Ernakulam**
2018 - 2019
Trainer
Responsible for preparing lesson plans and educating students at all levels .Duties include assigning homework ,grading tests and documenting progress.
- **Riya Institute of Hospitality, Ernakulam**
2017 - 2018
Sales and marketing
Researching and developing marketing opportunities and plans ,understanding consumer requirements ,identifying market trends and suggesting system improvements to achieve the company's marketing goals .Gathering, investigating and summarising market data and trends to draft reports.
- **Riya Tours and Travels ,Ernakulam**
2016 - 2017
Trainee
Travel assistant advice clients on their destinations .Customers regulations and assist in obtaining the necessary documents.
- **National Games**
2015 - 2015
Liaison Officer
Ernakulam district deputy director of panchayats has been appointed as Liaison officer for 35th National Games .

ACHIEVEMENTS & AWARDS

- Riya Institute of Hospitality :- Student of the year 2016 award .

EDUCATION

- **Bharathiar University**
MBA Human Resources
- **Montreal ,Canada**
IATA
- **St.Teresa 's college**
BA Sociology

SKILLS

- Excellent customer service skills .
- Strong written and spoken communication skills .
- A polite and professional approach.
- The ability to solve problems.
- IT skills .
- The ability to deal tractfully with upset or angry customers.
- Strong leaning capacity.
- Self motivated to achieve the goal set.

LANGUAGES

- English
- Malayalam
- Tamil