



Vishnubrahma M S

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Objective

A Challenging Career, which will provide opportunity for continuous growth and learning with a dynamic organization which values individual contribution.

Experience

Excel Systems C/o Federal Bank Ltd

Customer Support Engineer

2021 - 2022

Diagnosing the issues of computers, Laptops and printers.

Solving laptops and computers Driver software and hardware issues.

Repair all types Printers,scanners, laptops, desktops.

Installation windows -11,10, 7, 8, 8.1, Xp Ubuntu

Firewall security, Bug

Aforeserve Com.Ltd C/o Air India Limited

Customers Support Engineer L1

2019 - 2020

Worked in Aforeserve C/o Air India Limited as Customers support and Facility management engineer at Cochin International Airport.

IP address configuration

Networking configuration

Server Maintenance

Switch and Router Configuration

Solving issues with remote

Crimping

Real Value IT Services

Computer Hardware Engineer

2017 - 2019

Diagnosing the issues of computers,Laptops and replace the components

Replacing Laptops Motherboards,LCD panel HDD, Battery and another components inside the laptops.

(Asus,Dell,Lenovo, HP...)

SMPS and UPS repairing.

Also handling front office customers,calls.

Education

State Board of Technical Education(IHRD)

2017

3Year Diploma In Computer Hardware Maintenance -

Skills

Good Knowledge of all the Hardware devices and their management Sound Knowledge Network Management and all operating system Good analytical Skills Problem analysis and solving skills Flexible to work in all conditions

Additional Information

Strengths - Hardworking, Honest, Leadership quality

Languages Known - English, Hindi, Tamil, Malayalam

Passport Details - No :R0950193

Expiry : 06 June 2027

Achievements & Awards

Kerala Industrial and Technical Consultancy Organisation(EDII)

Great Learning -Linux