

PROFILE

Completed MBA in Health Care Management & HRM from Bangalore Central University

CONTACT

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ADDRESS

Tom Dale Menampally, Mukundapuram P. O., Chavara, Kollam 691585

PERSONAL DATA

Father's name Thomas. S
Date Of Birth 20/08/1995
Nationality Indian
Marital Status Single
Religion Christian L C

LANGUAGES KNOWN

English, Malayalam, Tamil

COMPUTER LITERACY

Browsing, Internet and E-mail System Software, Excel, Word

CONTACT DETAILS

Sr.SUMITHA HOLY CROSS KOTTIYAM HR MANAGER 9496166115

Declaration

In the view of above particulars please consider this application and give me an opportunity in year esteemed organization assure that I would carry out my duties to your entire satisfaction

Place : Kollam Tom Thomas

Date :

TOM THOMAS

EDUCATION

QUALIFICATION	PASSING YEAR	UNIVERSITY/BOARD
MBA (HCM &HRM)	2020	Bangalore Central University
BBA	2017	Mahatma Gandhi University
PLUS TWO	0044	Kerala Board Of Higher Secondary Examination
SSLC		CBSE

WORK EXPERINCE-I

Organization
 Position
 Location
 Working Period
 Holy Cross Hospital
 Guest Relation Executive
 Kottiyam, Kollam
 August 2021 to April 2022

RESPONSIBILITY

- > Handling Guest Complaints in an efficient and timely manner.
- > Coordinating and multi task job duties in a busy environment.
- > Overseeing VIP guest arrivals and departure.
- > Also handling in patient Advance bill.
- Have up to date information about hospital services and daily room occupying.
- > Maintain a positive relation with patients.

SKILLS

- > Ability to work in a team and towards organization goals
- Good communication & inter personal skills
- Eagerness to learn new things and imbibe news skills
- > Interest to learn
- Relationship building skills