JISA ANNA MATHAI

Quality Exceutive (Healthcare)

Quality Exceutive with experience in analytical skills,project management and subject matter expertise in projects related to quality to identify opportunities for improvement.A Bachelor degree in Health care(Bsc Nursing)and Master degree in Health care administration along with 6.9 years of health care experience.

OBJECTIVE

Position me in a progressive and professional environment and utilize my skills to work in an organization where I can develop and contribute to

the company's efficiency and my own personal and professional growth.

PROFESSIONAL EXPERIENCE

Staff Nurse
PD Hinduja Hospital and MRC
01/08/2013 - 23/07/2015
Mumbai

- Responsible for helping incoming patients and prioritizing according to their needs.
- Emergency On-call
- Life savings techniques like BLS, ACLS, Trauma care
- Effective Teamwork

Solution Analyst
Tecknodreams Software Consultancy
02/02/2017 - 23/07/2019
Bengaluru

- Provide required support to the sales team with new proposals, manage queries etc
- Worked directly with hospital quality and operations department for pre and post implementation of health care softwarres
- Worked closely with the development team.
- Conduct presales Demo with clients
- Helped in UAT.
- Liaise between customer and offshore development team to understand refine and manage project expectations.
- Create contents like white papers, case studies, user stories, user manuals, Video manuals etc
- Need to respond to RFI/RFPs and manage the opportunity till closure with cross-functional engagement.
- Draft SOW and drive discussion.
- Critically analyse and create documents using project management tools.

Senior Business Analyst
Redwert Engineering Labs
01/08/2019 - 31/10/2021

CONTACT

Al Hoor Building, Near churros Muweilah Commercial, Sharjah,UAE

+971555737964

jisa.anna1991@gmail.com

Indian

20/07/1991

Mathai CC

Married

SKILLS

Hospital Quality

Google Docs

Hospital Operation Department

Pre Sales

Hospital Nursing Office

JIRA

Microsoft PowerPoint Presentation

Microsoft Excel

Infection Control Protocols

Notepad ++

Agile

RFI

RFP

User Stories

Kochi

- A part of an agile team to build (healthcare and services) applications and implement new features while adhering to new standards.
- Understand customer requirements and translate them to business requirements.
- Engaging with clients directly driving initial scope discussions as well as working with the sales team on quotes and proposals.
- Collaborate with the solution architect and other team members to confirm the solution design approach for the project
- Vendor training and demonstrations to stakeholders and signoff.
- Deliver business process workflows and designs.
- Involved in preparing presentations for prospective clients for positioning the company's service and offering
- Draft content for RFPs and marketing collaterals that are client-focused and innovative.
- Assisted in identifying solutions based on the need of the industry
- Worked directly under hospital quality department

INTERNSHIPS

Quality Improvement Department
VPS Lakeshore Hospital
01/04/2015 - 01/05/2015
Kochi

- Project on TAT of various Radiology departments
- Project on Patient Satisfaction Levels
-

Quality Parameters in NMC Hospital Abudhabi, UAE
Sapphire IMS
01/02/2017 - 26/05/2017
Bengaluru

The study on Impact of adoption of Technology on quality Parameters in NMC Hospital Abudhabi, UAE

Hospital Operation Department
VPS Lakeshore
01/05/2015 - 01/06/2015
Kochi

Worked under operation to understand admission,registration and discharge of patients

Nursing office
VPS Lakeshore
01/04/2015 - 01/05/2015
Kochi

Staffing Assignments for training and induction
Staff Scheduling for Nurses
Onboarding process of Nurses

EDUCATION

P D Hinduja College of Nursing
Bsc Nursing
01/08/2009 - 30/06/2015
Grade - 69%
Mumbai

Bachelor degree in nursing of 4 years with theory and practical under MUHS University Nashik.

UAT

POC

Upsell

WBS

SOW

Creatly

Justinmind

Electronic Health Records

Hospital Work flow

Hospital Information System

Root cause Tools like Ishikawa Diagram

Pivotal tracker

LANGUAGES

English

Hindi

Malayalam

Marathi

STRENGTHS

Multi-Tasker With Agreessive Timeline
Strong Communication
Dedication
Focused
Flexible

INTERESTS

Gardening
Baking

SOCIAL LINKS

in jisa-anna

S live:anna_23029

IIHM

PGDHM
01/06/2015 - 01/01/2017
Grade - 60
Bengaluru

Master degree in Hospital administration, a 2-year program with a summer internship of 2 months, which exclusively cover hospital management, accreditations, US Healthcare, ICDs, HL7 and other basic subjects in Business administration.

PROJECTS

Action Tracker

Sapphire IMS
Solution Analyst
StartDate : 01/02/2018 **EndDate :** 30/04/2018

Developed the portal Action Tracker which helps to tack all the action from Incident management and other portals.
Hospital was not able to track their actions from Incident management and other project after RCA and other tools like 5 why etc.

Asset management

Sapphire IMS
Solution Analyst
StartDate : 15/05/2018 **EndDate :** 31/07/2019

Developed the portal which
enabled the tracking of Biomedical asset from procurement till retirement. It also tracks the movement of asset internally and externally. The portal can generate gate pass, log book for consumption etc

Health care Incident Management

Redwert Engineering Labs Private
Senior Pre-sales Analyst
StartDate : 01/08/2019 **EndDate :** 01/08/2020

Developed the portal for Incident Management which encourage the healthcare workers to raise their day to day incidence in the form of ticket on web and the mobile app as well. It helped the
hospital to increase the quantity of incidence and track it.Also help to analysis their quality of care on the aspect of patient safety.

Project Implementation

Sapphire IMS
Solutions Analyst
StartDate : 01/08/2018 **EndDate :** 01/11/2020

Successful implemented Health care Patient compliance software at 13 units of Max Delhi Hospitals.

CSR project for Narayana Health City

Sapphire IMS
Solution Analyst
StartDate : 01/05/2019 **EndDate :** 30/06/2019

CSR Project for Narayana Health city, Bommsandra, Bengaluru in association with corporate social responsibility team.

CERTIFICATES

System Development Life cycle

Alison Learning Portal

Principle Of Project Management

DECLARATION

I hereby declare that all the facts given above are true and correct to the best of my knowledge.

Place : Sharjah

Date : 30/12/2021

JISA ANNA MATHAI