

MUHAMMED NASSEER V.P
Assistant Health Care Manager

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Ground floor, S.P.W Rd.

Thaikkattukara PO,Compamypadi

Aluva 6, Kerala, India

### PERSONAL DETAILS

Date of birth : 10/08/1981

Gender : Male

Nationality : Indian

Religion : Islam

Marital Status: Married

(03 dependents)

#### **LANGUAGES KNOWN**

- > English
- > Hindi
- Malayalam
- > Arabic

Coordinate **SKILLS:** meeting with management, planning and decision making, Self- motivated with effective organizational /time management skills. problems solving Strong skills, Documentation and submissions. Connect social media for development, patient care skills and Communication skills

I would like to work with your esteemed institution/hospital in operations as a healthcare professional/executive.

Experience in health care Operations, Adminsitration, Insurance and Ambulatory Patient Service.

I can give all efforts and potentials for the growth of the organization, as hard working, realistic, honest and team player.

### **EDUCATIONAL QUALIFICATIONS:**

**BA degree**:St:George College Aruvithura, Erattupetta, Kottayam, Kerala, India.

<u>**Diploma In Nursing**</u>: Gangothri College of Nursing, Bangalore, Karnataka, India.

MBA (general business): Pondicherry Central University and Business studies, Puthuchery, India

### **EXPERIENCES: 16 YEARS**

1. Procare Riaya Hospital, Al Khobar, Saudi Arabia (May 2011 to May 2021, 10 years)

### **Assistant Health Care Manager.(operations)**

- ➤ Coordinating all the departments, oversee the day by day operations and other healthcare facilities and reports to hospital authorities.
- ➤ Also involved in working with patients, physicians and medical department.
- > Clinical setting for better health service.
- ➤ Effective planning, communication, delegating, coordinating, staffing, organizing, problem solving, budgeting, and decision making.
- Personnel or Talent development, Budgeting and finance and steps to marketing and promotions.
- ➤ Coordinate to insurance companies for claims and payment confirmation and policy contracts.
- ➤ Evaluation of the updated price list of the operations and services for the business purpose.
- > Documentations.

## Also supervised and worked in below job responsibilities in part of operations in Procare Riaya Hospital during the experience.

- > Supervisor for ambulatory patient service, information desk and reception.
- > Supervisor for insurance claim and rejection
- Facility officer for maintenance, housekeeping, transportations and restaurants,
- > Supervisor for admission and discharge and transfer.
- ➤ Officer for audits of bills, packages, discounts and refunds
- > Senior officer for insurance approval and policy contract.
- > Supports in medical team, HR, IT and Medical records.
- ➤ Member of JCI accreditation team player

### 2. TCS Insurance and TPA, Al Khobar, Saudi Arabia (2010 March to 2011 March)

- ➤ Insurance approval officer
- ➤ Rejection claims officer

## 3. <u>Cumberland Insurance Company,Al Khobar, Saudi Arabia (2007June to2010</u> Feb)

- Claim Processor
- ➤ Insurance coordinator
- > Reimbursement officer

# 4. Al Shifa Multi Speciality and Referal Hospital (2006 July to 2007 June) Perinthalmanna, Kerala, India

> Staff nurse (Medical ICU)

## 5. Metro Heart and Cancer Care Hospital (2005 Sept to 2006 May) Preethvihar, Delhi, India

> Staff Nurse (CCU)

Thank you for considering my application. I believe my qualifications, experience and skills would be valuable in this institution and I look forward to any opportunity to show you how I can be of assistance in your organization. I've given my resume and would be happy to provide any additional information you might need.

·	Thanking you
Place:Erattupetta	Muhammed Nasseer VP
Date:	