



# SAJIMON T S

## IT SUPPORT

Alapppy, Kerala, India

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DOB: 27/03/1990

Passport#: L5426393

## About Me

System engineer with 10+ years of experience in Information Technology &

### Service Industry:

Capable of adapting to ever changing demands of clients by creating innovative and defect-free solutions that meets the business needs. Skilled in Computer Networking, Server installation, Computer Hardware, CCTV, IP Camera, Network Storage, Access Control, Biometric Attendance, Security Systems, Public Address Systems, Firewalls, Wireless networking, Software Management etc.

## Languages

English

Malayalam

Tamil

Hindi

## Experience

### Senior Technical Support Engineer (Oct 2015)

COMTEXEL

Kochi, India

- Diagnose and troubleshoot software and hardware problems and help our customers install applications and programs
- Resolving network issues, configuring operating systems and using remote desktop connections to provide immediate support.

### Technical Support (Apr 2014 - Sep 2015)

Top End IT Solutions

Doha, Qatar

- Diagnose and troubleshoot software and hardware problems and help our customers install applications and programs
- Resolving network issues, configuring operating systems and using remote desktop connections to provide immediate support.

### Service Engineer (Jun 2008 - Apr 2014)

COMTEXEL

Kochi, India

Including systems software, applications software, hardware, and configurations.

Troubleshooting, diagnosing and resolving hardware, software, and other network and system problems.

# Skills

C-Panel & Hosting

WordPress

Technical Knowledge

System Administration

Network Administration

Software & Hardware Configuration

Computer Peripheral devices install & Maintenance

Wireless Networking Installation, Configuration & Maintenance

Firewall UTM Installation, Configuration & Maintenance

Network Storage, Rack & Switch Installation, Configuration & Maintenance

CCTV Camera, IP CCTV Camera Installation, Configuration & Maintenance

Access Control System Installation, Configuration & Maintenance

Bio-Metric Attendance System Installation, Configuration & Maintenance

Tally ERP Installation, Configuration & Maintenance

Active Directory

Thunderbird

Thin Client

Structured Cabling

PABX

# Education

**Diploma in Computer Hardware & Networking (2010-2011)**

Rutronix, Cherthala, India

**Plus Two (2007-2009)**

Kerala State Education Board

**10<sup>th</sup> (2007)**

Kerala State Education Board

# Courses

**K7 Certified Business Lite Associate**

K7 Computing

**RH124 Red Hat Enterprise Linux Skill Completed**

Red Hat

**RH124 Red Hat Certified System Administration Completed**

Red Hat

**RH254 Red Hat Certified Engineer Completed**

Red Hat

# Most Proud Of

**Planning**

Analysing Issues, Decision Making, Project Management, Strategic Planning

**Team Work**

Collaboration, Delegation, Goal Setting, Group Leadership