

ANSAMARY K L

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Kunnumpurathu (H) Oliyappuram P O Vadakara - 686662 Ernakulam
(Dist) Kerala



Objective

I want to succeed in a stimulating and challenging environment that will provide me with advancement opportunities.



Experience

Kusumagiri Mental Health Centre, Kakkanad

02-03-2020 - Present

Quality Officer

St. Thomas Hospital, Chethipuzha

23-09-2019 - 16-01-2020

Quality Executive

DM Wayanad Institute of Medical Sciences, Meppadi

06-09-2018 - 20-09-2019

Quality Executive Trainee



Education

Amrita Institute of Science and Research Center, Kochi

2016-2018

Master of Hospital Administration

Nirmala College, Muvattupuzha

2013-2016

B.Sc. Zoology



Skills

MS Office (MS Word, MS Excel, MS Presentation)

Quality Indicators

Incident Analysis

Training and Development

Strong Communication and Interpersonal Skills



Projects

Improving the Performance and Productivity of the Medical Oncology department of Hospital Using Balanced Scorecard

A comparative study on the Work flow analysis of Primary Health Centre and Bank



Achievements & Awards

Successfully coordinated and assisted with NABH re-assessment process at DM WIMS on June 2019

- Successfully coordinated and completed NABH- HOPE assessment at Kusumagiri Mental Health Centre on November 2021



Language

- English
- Malayalam
- Hindi
- Tamil



Job Responsibilities

- Coordinating with all the departments to collect performance indicators and clinical indicators of the hospital and submitting the report summary to Management for analysis and further process.
- Planning and conducting internal audits and review the audit cycle.
- Organizing various committees, preparing Terms of references and file all committee minutes properly.
- Conducting monthly facility rounds, preparing summary report fortnightly and submitting to Top Management.
- Undertaking daily rounds as per the schedule and submitting the reports of observed deficiencies.
- Maintaining records prepares reports and composes correspondence related to work.
- Coordinated in work towards hospital accreditation, re-surveys and external and internal audits.
- Coordinated all the assessment processes and done follow up actions for non-conformities raised by the accreditation bodies.
- Conducting various surveys to sustain the continuous quality improvement programme in the hospital.
- Arranging and conducting training classes for Clinical and Non-Clinical staff.



Areas Of Interest

- Quality and Patient safety
- Operations and management



Reference

- Sr. Thelma MSJ - "Kusumagiri Mental Health centre"
Administrator
99470933555