



# SREEKUTTAN ES

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EDACKAD THOTTUVATHALA PO KAINA  
KARY ALAPPUZHA

[https://t.me/sreekuttan\\_sathyan](https://t.me/sreekuttan_sathyan)

## Skills

NETWORKING

SYSTEMS TROUBLESHOOTING

IP ADDRESS STRUCTURE

COMPUTER SYSTEM ASSEMBLING AND  
REPAIRING

MICROSOFT OFFICE APPLICATIONS

TCP/IP PROTOCOL

COMPUTER SKILLS

DVR AND NVR CONFIGURATION

CABLE DRESSING

SWITCHING AND ROUTING

COMMUNICATION SKILL

## Interests

Mobile gaming

Book reading

Bike riding

## Reference

**HARISH CHANDRAN - "Insight Solution  
Alappuzha"**

Networking technician

InsightSolution@hotmail.com

+91 99462 71521

## Language

English

Tamil

Malayalam

## Personal Details

Date of Birth : 13/06/1996

## SUMMARY

Experienced networking engineer with over 4 years of experience in Industry. Excellent reputation for resolving problems and improving customer satisfaction.

## Experience

### John's Umbrella Mart Alappuzha

15/10/2017 -

#### JUNIOR SYSTEM ENGINEER

31/05/2018

- Installed, configured, tested and maintained operating systems, application software and system management tools.
- Repaired access control and CCTV
- Visited sites and locations to identify areas needing to be monitored with CCTV cameras.
- Linked computers to network and peripheral equipment, including printers and scanners.
- Assessed system hardware and software and suggested modifications to reduce lag time and improve overall speed.
- Removed malware, ransomware and other threats from laptops and desktop systems.
- Configured hardware, devices and software to set up work stations for employees.
- Answered calls and emails at company's help desk, assisting employees and customers with troubleshooting computer issues.
- Backed up company data on regular basis, successfully recovering critical information after malware attacks.
- Used diagnostic tools to identify hardware failures and replace non functional components.
- Setup, installed and configured computers in various business locations to support operations and reporting.
- Designed computer hardware components and peripheral devices including power supplies, heat sinks, hard-drives and integrated circuit boards
- Researched complex technical issues and provided resolutions.
- Installed and configured new devices and system components.
- Configured outlook 2003 to 2016, managing groups and permissions on exchange server.
- Trouble shooting of network issues

Marital Status : Single

Nationality : INDIA

**Pothys Textiles Coimbatore**

2/04/2018 -

NETWORKING AND CCTV TECHNICIAN

20/6/2018

- Repaired access control, CCTV, electronic devices and electromechanical devices to maintain electronic security systems.
- Performed routine maintenance on security equipment by cleaning monitors and adjusting cameras for proper focus and depth of field.
- Performed computer program entry to add closed-circuit television cameras, access control devices and intrusion alarm systems.
- Responded to maintenance calls and troubleshoot devices.
- Used critical thinking to break down problems, evaluate solutions and make decisions.
- Troubleshooting of network issues
- Troubleshooting of systems issues

**Combat IT Solution**

01/07/2018 -

IT Support In SBI REGIONAL BUSINESS OFFICE

02/09/2018

ALAPPUZHA

- Monitored systems in operation and input commands to troubleshoot areas such as software and networking.
- Devised solutions to operations issues related to System and Software, working closely via phone, email, live chat and web teleconference.
- Configured hardware, devices and software to set up work stations for employees.
- Installation and configuration SBI Bank software, antivirus
- Installing new systems on SBI Banks
- Loaded software, granted permissions and configured hardware for new employees as part of onboarding process.
- Delivered network technology training to junior team members and end users, enhancing knowledgebase and team productivity
- Set up hardware and software in optimal configurations to meet network performance requirements.

## Insight Solution Alappuzha

05/09/2018 -

### NETWORKING TECHNICIAN

30/5/2020

- Rack Dressing for Networking and IP Camera
- Structured Network Cabling
- IP Camera Configuration
- NVR and DVR Configuration
- Repaired access control, CCTV, electronic devices and electromechanical devices to maintain electronic security systems.
- Visited sites and locations to identify areas needing to be monitored with CCTV cameras.
- Mail Alert configurations on NVRS/DVRS
- PTZ camera Installations
- Installation & Configuration of Video Wall Systems
- Live Streaming using CCTV Cameras
- Configuration/Programming of IPPBX systems
- OFC Network Design & Configurations
- WiFi Network Design
- Trouble shooting of network issues
- Switching and routing
- ELV Maintenance

## Education

### SD COLLEGE ALAPPUZHA

2017

Professional Diploma in Hardware & Networking  
78.17%

### Higher secondary

Neelima Vdhabhavan Alappuzha  
68%

### SSLC

Government High school Kuppappuram  
56%

## + Additional Information

- Creating mailbox and setting home folder permissions for them as per requirement
- Installation and Configuration of windows server
- Giving access to new hires as well as existing employees on different applications through ACTIVE DIRECTORY and DNS.
- Access to different applications was done by adding different security groups
- Giving access to shared drives and home folders as per requirements.
- Installation of EXCHANGE SERVERS

