

LALJI M

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SUMMARY

Three year and Six months of experience in Network Engineering, Windows systems administration, troubleshooting, hardware repairing and Six months in Application Support. Installed, configured and maintained routed LAN networks. Excellent communication skills with the ability to interface at all levels.

WORK HISTORY

System Administrator

Dec 2020 – Nov 2021

Gautham Hospital

- Installing and configuring software, hardware and networks
- Monitoring system performance and troubleshooting issues
- Manage network servers and technology tools
- Ensure security through access controls, backups and firewalls
- Upgrade systems with new releases
- Maintain and monitoring CCTV
- Routine check-up for Computers, Printers and servers
- Support for biometric attendance machine

General Election

2020 Dec 11 – 2020 Dec 16

KELTRON IT Business Group

- Installing and configuring software, hardware and networks (5 Days)

Application Support Engineer

Nov 2019 – May 2020

Thinkapps Solutions Pvt.Ltd Wipro Limited (Contract Employee)

Support for NHIMS Software (Navy Hospital Information Management System) in Navy Hospital, Kochi

- Providing software application support under the supervision of the senior Engineer.
- Performing analyses on software application functionality and suggesting improvements.
- Ensuring effective front end and back end functionality of applications.
- Consulting with the software development team, internal users, and clients to improve application performance.
- Keeping record of configuration changes and documenting processes.

Technical Engineer

Nov 2015 - Jan 2018

Athulya Info Media Pvt.Ltd

Troubleshooting, maintaining systems and related network devices.

- Troubleshooting Windows systems & basic Network issues.
- Maintaining & troubleshooting Network devices (Router, Switch, Modem)
- Administering windows server 2008 & 2012.
- Installing software, patches, bug fixes & updates.
- Performing various security assessments.
- Technical support to end users.
- Computer Hardware repairing.
- Installation of OS (Windows xp,7,8,8.1,10)

Customer Support Executive

Jul 2015 – Nov 2015

Firstsource Solution Ltd

- Technical customer support of Airtel users.
- Maintaining a good customer relationship

ACADEMIC QUALIFICATIONS

Course	College/University	Percentage	Year of Passing
B.Sc Computer Science	SNGM Arts and Science College, Thuravoor (Affiliated to Kerala University)	56.00%	April 2015
Plus Two	Kandamangalam H.S.S, Kadakkarapalli (Kerala State Board)	61.00%	March 2012
SSLC	Kandamangalam H.S, Kadakkarapalli (Kerala State Board)	66.18%	March 2010

ADD-ON COURSES

- Cisco Certified Network Associate (CCNA - Routing & Switching)
- Cisco Certified Network Professional (CCNP - Routing & Switching)

TECHNICAL SKILLS

- Skill in Networking (Routing and Switching).
- Understanding of Operating systems (Windows/Linux) and network concepts.
- Hands-on experience on Windows servers.
- Network Access Storage configuration.
- VPN Configuration & Troubleshooting.
- Configuring, Maintaining & Troubleshooting Network devices.
- Able to work in any Operating System.
- Operating System installation and custom settings.
- MS Office Apps.
- Understanding in various programming languages.
- CCTV installation and DVR Configuration
- Manual software Testing

ABILITIES & SKILL:

- Fast Learner, willing to shoulder challenges and responsibilities.
- Self-motivated to learn new technologies.
- Good communication skills.
- Work independently and as a part of team.
- Self-assured.

PERSONAL PROFILE

Date of Birth	31/05/1995
Sex	Male
Languages Known	English, Malayalam, Tamil
Marital Status	Single
Father's Name	Manilal B
Religion	Hindu
Nationality	India

HOBBIES

- Playing Badminton
- Music
- Traveling