

CADLINE VARGHESE

CAREER OBJECTIVE

Seeking a suitable position utilizing my Technical skills and take up challenging job where I can do well, while being resourceful and innovative.

LANGUAGES KNOWN

- ENGLISH
- MALAYALAM
- HINDI

CONTACT DETAIL

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Address : 10/1270 VANDANPAL FORTKOCHI

ERNAKULAM -682001

PROFESSIONAL SKILLS

- Excellent interpersonal and written communication skills.
- Seeing tasks through to completion.
- Excellent Team-Building Skills.
- A Dynamic Quick Learner and go-getter with ability to work under Pressure.

TECHNICAL SKILLS

- Programming Languages: C programming, PHP, HTML, CSS, JavaScript.
- Platforms: Windows XP, Windows 7, Windows 10, Linux.
- Database: MySQL, SQL Commands.
- Software Application: Microsoft suite (Excel, Word, PowerPoint).

WORK EXPERIENCE

PEAK AIR PVT LTD ,Ernakulam Smartcity ,Kerala

Customer Support Engineer – *Apr 2017 to Present*

- Resolve product or service problems by clarifying the customer's complaint; determining the cause of the problem; selecting and explaining the best solution to solve the problem; expediting correction or adjustment; following up to ensure resolution and enabling satisfaction of the customer.
- Ensuring timely and professional responses to all complaints, requests and queries received.
- Provide support for customer care initiatives such as online billing, order tracking, delivery and customers account management.
- Provide technical support and assistance to engineers and technicians as and when required.

EDUCATION

JYOTHI ENGINEERING COLLEGE, Ernakulam, Kerala

Btech in Electronics and Communication, *Apr 2015*

ACTIVITIES

- Event Coordinator in Technical cum cultural fest "THARANG 2011-12.
- Functioned as an Active Volunteer for ' National Service Scheme' Participated in various rallies ,camp , slum development and health awareness activities.
- Participated in writing competitions and other cultural activities in my school days and won prize, Took part in drama competition also