CURRICULUM VITAE

Renjith K Nair
Kochi, Kerala
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CAREER OBJECTIVE:

Solution-oriented, highly analytical and resourceful candidate with 18 + years of extensive experience in Server, System Administration, Cloud Computing , Networking, Firewall Administration,CCTV and Desktop Support. Expert administration and troubleshooting skills for all Microsoft operating systems and Windows Servers. Having the personal drive required to deliver a service that exceeds the expectations of colleagues and end users through a positive, well organized and structured work ethic.

EDUCATIONAL QUALIFICATION:

Sl no:	Academic Details	Year of Passing	Grade
1	BE (ECE) under Madras University from Sri Sai Ram Engg College,Chennai ,Tamil Nadu,India	2001	First Class
2	Pre-Degree under Calicut University from Malabar Christian College,Calicut,Kerala	1997	First Class with Distinction
3	SSLC under Kerala State Education Board from St . Joseph Boy's High School,Calicut,Kerala	1995	First Class with Distinction

CERTIFICATIONS:

1. **CompTIA A+** Certified**.**
2. Microsoft Certified Technology Specialist **(MCTS)**
3. Microsoft Certified Professional **(MCP)**
4. Cisco Certified Network Associate **(CCNA)**
5. Red Hat Certified Engineer **(RHCE)**

PROFESSIONAL EXPERIENCE

1.Configure,monitor,maintain and troubleshoot Active Directory,DNS,DHCP,File Server,Group Policy**.**
2.Help Desk Support
3.CCTV, DVR,NVR and surveillance solution – D-link and Hik-Vision.
4. SonicWall Firewall   site-to-site vpn,vpn clients,Gateway Security Services,Content Filtering,Reporting.
5. D-link IP PBX & IP Phones configuration
6. Cisco and D-link switches vlan configuration
7.Wireless controller solution with sonicwall ,d-link,cisco access-point.

8.Router configuration,Port forwarding,DDNS,DMZ,NAT
9. Trend Micro,Eset Client Server Antivirus Suite Deployment and maintenance.
10.Acronis backup solution.
11.APC ups solution.
12.Office-365
13.Hyper-V and VmWare.
14.Good understanding of **OSI Model, TCP/IP** protocol
15.HP Server ILO configuration.

Operating Systems **:** Windows 10; Windows 8.1; Windows 7;Windows XP

Microsoft Servers **:** Windows Server NT/ 2000/2003/2008/2012/2016

Software **:** MS Office 2007/ 2010/13/16; Office 365, Acronis; Trend Micro,Eset

Networking **:** Firewalls; Routers; Switches; IP Phones; Access points,SAN,NAS,DVR,NVR,PBX,TCP/IP

WORK EXPERIENCE

Family Computers, Doha, Qatar   From June 2006 to Present
www.fccqatar.com

Designations in Family Computers
1) Service & Support Manager   from June 2008 to present

Job nature

- Management of firewalls- SonicWall present in main office and branches.
- Management of servers - domain controllers,Anti-virus servers,file servers,ERP server in main office.
- Management and monitoring of CCTV system in main office and branches (D-link and Hik-Vision)
- Help-desk support for main office & branches
- Management of IP PBX and Telephones – D-link brand in main office and branches
- AMC clients remote help-desk support
- Receive calls – warranty and AMC calls from customers and assign to Service Engineers
- Quote verification and approval for various projects
- Service Engineer's job costing & CTC report verification.
- RMA follow-up with vendors

3) Service Engineer   from June 2006 to June 2008

Job nature

- AMC client on-site and remote help-desk support

Various Types of Deployment and Support activities done While Working with Family Computers

- PC Assembling
- Add-on addition in pcs and server
- Server mounting
- UPS mounting
- Firewall installation
- Domain and active directory deployment
- Workgroup creation
- Folder/Printer sharing
- Network related trouble-shooting – physical
- Network related trouble-shooting – TCP/IP
- Scan location configuration in MFP Printers
- CCTV,NVR ,DVR solution –dlink system,Hik-Vision
- IP PBX deployment - d-link
- Site-to-site vpn with sonicwall firewall
- Wireless controller solution with sonicwall access-point
- HP server ILO configuration
- Cisco VLAN setup
- Inter-LAN routing with sonicwall firewall
- APC power chute solution
- Sonicwall Analyzer deployment.
- WSUS server
- Router configuration ,Port forwarding ,DDNS,DMZ
- WAN load-balancing in firewall.
- Bio-metric machine installation.
- D-link SAN setup

Avenir Computers	from March 2005 to April 2006
Padamugal,Kochi	
Kerala,India	

Designation – Member Technical Staff
Job Nature
- System Administrator

- Domain controller,FTP servers ,File Servers,Monitoring and maintenance
- Helpdesk support to 50+ node stations

Arham Infotech	from June 2001 to Feb 2005
Convent Jn,Kochi	
Kerala,India	

Designation – Faculty
Job Nature
- Teaching CCNA, MCP, Computer Hardware & Networking.

AREAS OF EXPERTISE

1. Windows Server 2000,2003,2008 2012, 2012 R2, 2016
2. Sonicwall Firewall
3. D-link IP PBX
4. D-link and HIK Vision CCTV
5. Windows XP,Windows 7 ,Windows 8, Windows 10
6. Acronis Backup Solutions
7. Trend Micro and Eset Client Server Antivirus Suite.
8. LAN/WAN/WLAN administration.
9. Outlook 2007, 2010, 2013,2016
10. Good hand on experience in hardware troubleshooting across all kinds of PCs and Laptops, especially Dell and HP.
11. Quality experience in troubleshooting all sort of Office jet, Color and LaserJet Printers. (HP, Epson)

STRENGTHS INCLUDE

Skilled Leader and unsurpassed creativity, resourcefulness, and leadership. Excellent communication skills, including proficiency in preparing written reports, spreadsheets, and have great abilities to communicate with individuals on all levels. Adapt at promoting teamwork among employees. Outstanding rapport with subordinates and all levels of management. Provides highly professional, reliable, exhaustive and dedicated services.

Reference 1

Mr. John Cyriac.
Executive Director
Family Computers
Doha, Qatar
Mobile: +974 5555 4756
E-mail – mgmt.desk@fccqatar.com

Reference 2

Ms. C.P. Jain
Principal
Arham Infotech
Esplanade
Covent Jn,Kochi
Mobile: +91 9447149090

PERSONAL DETAILS

Father`s Name   : Dr M P Krishnan Nair
Gender   : Male
Date of Birth   : 30 Sep 1978
Place of birth   : Nagercoil, Tamil Nadu.
Permanent Address   : Perumana, Vilangu P.O. (Pin-683561), Dist. Ernakulam, Kerala, India
Languages known   : English, Hindi, Malayalam and Tamil
Marital Status   : Married
Nationality   : Indian
Passport No   : J3516940
Driving License   : Qatar (4 wheeler) and India (2 & 4 wheeler)
Mobile No   : +91 7994333231
E-mail   : renjithkperumana@gmail.com

DECLARATION

I hereby declare that the information furnished above is true to the best of my knowledge.

Place: Qatar   yours faithfully,

                                                Renjith K Nair