# VISHNU RAJ

# IT SUPPORT, NETWORK ENGINEER, CCTV TECHNICIAN ADMINISTRATIVE ASSISTANT – DUBAI, U.A.E



MOB: 971556702003 MAIL ID: Vishnuvichuse.vr@gmail.com

#### **OBJECTIVES**

To work in a challenging professional environment there by utilize my talent & work experiences in IT field .

Seeking a position as IT Support, Network Engineer, CCTV Technician and Administrative Assistant professional.

#### **SKILLS**

- Network Implementation and trouble shooting.
- Assembling & Installing Servers, troubleshoot the desktop systems, Backup system and software up gradation.
- Good knowledge in Windows XP,7,8,10 and MAC.
- Proficient in wireless routers and access point, Site to Site and remote
- Firewall configure.
- Management of VLAN, Inter VLAN routing.
- Network Load Balancing.
- Backup, Cable, Firewall, LAN, MAC, Managing, Access, Video conferencing, VPN, WAN.
- Support and troubleshooting servers, computers, wireless, switches, printers, copiers, mobile devices, etc
- Software installation and application support.
- Antivirus updates and virus removal.
- Provide support to end users locally and remotely
- Active Directory, GPO, Outlook, Backups.
- Purchase of network and CCTV equipment, software, computers, and peripherals utilizing different vendors.
- Cable installation, CCTV cameras installation, DVR configuration, access and support.

#### **WORK HISTORY**

JUNIOR NETWORK ENGINEER - 2017 to 2019

## TEC INNOVA LLC – UAE, DUBAI (AL-GUBAIBA)

- Camera installation, video conferencing camera configuration, NAS configuration. IT Support.
- Troubleshooting LAN Network in whole areas, maintenance of L3, L2 switches. Also provided hardware and software Support.
- Network Implementation and trouble shooting.
- Conduct site survey on customer premises.
- Conduct Demo & Presentation for the clients on specific product.
- Hands on experience in wireless routers, switches & firewall.
- Firewall configure.

- Management of VLAN, Inter VLAN routing.
- IOS based security.
- Managing medium level of Routers and Switches.
- Network Load Balancing.
- Windows Active Directory services.
- Configuring, installing and troubleshooting Routers ,Switches, Wireless Devices and Security Devices.
- Troubleshooting and Managing Network Issues with customer Networks.

#### IT SUPPORT ENGINEER – 2016 to 2017

#### AL-AZAR MEDICAL COLLAGE THODUPUZHA

- Camera installation, Access point controller installation
- Assembling & Installing Servers, troubleshoot the desktop systems, Backup system and software up gradation
- Good knowledge in Windows XP,7,8,10 and MAC
- Proficient in wireless routers and access point
- Configure and manage Access List
- NAT & Policy based Routing
- Sub netting
- VPN Technologies: Site to Site and remote
- Wireless Access Point
- Firewall configure
- Designing customer LAN and WAN networks based on customer requirements.

#### **EDUCATION**

LIFT COMMISSIONING AND MAINTAINING ONE YEAR DIPLOMA

- NIFE, TRIVANDRUM, KERALA, INDIA.

### **ACCOMPLISHMENTS**

- NETWORK MAINTENANCE Role in the Project: Troubleshooting LAN Network in whole areas, maintenance of L3, L2 switches.
- Also provided hardware and software Support.
- NETWORK CONFIGURATION AND MAINTENANCE-TEC INNOVA LLC Role in the Project: Camera installation, video conferencing camera configuration, NAS configuration.
- IT Support NETWORK CONFIGURATION AND MAINTENANCE AL-AZAR MEDICAL COLLAGE HOSPITAL THODUPUZHA Role in the Project: Camera installation, Access point controller installation.

#### PERSONAL INFORMATION

Nationality: India

Sex: Male

Date of Birth: 09 APRIL 1996

Linguistic Fluency: English, Malayalam, Hindi and Tamil

Passport: Valid

Driving License: Heavy goods and passenger, light motor vehicle (INDIA)