

# JYOTHISH A



🏠 Ammyatt House, Pappinippara Post, Manjeri, Malappuram

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## 🎯 CAREER EXPECTATION

Seeking a Position as Quality executive or Operations executive in the field of hospital administration.

## 🎓 EDUCATION

**Masters in Hospital Administration (MHA)** 2017 - 2019  
Father Muller Medical College, Mangalore(Rajiv Gandhi University of Health Sciences - 2019)

**Bachelors in Commerce** 2013 - 2016  
Sree Sastha college, Edakkad, Manjeri, Malappuram, Kerala. (University of Calicut)

**12th Standard** 2011 - 2013  
Govt HSS, Irumbuzhi, Malappuram(Board of higher secondary examination (Govt of Kerala)

**10th Standard** 2011  
Govt HSS, Irumbuzhi, Malappuram(Board of higher secondary examination (Govt of Kerala)

## 🌐 LANGUAGE KNOWS

<b>English</b>	Full professional proficien...
<b>Malayalam</b>	Native or bilingual profici...
<b>Hindi</b>	Elementary proficiency
<b>Tamil</b>	Elementary proficiency

## 🏥 EXPERIENCE

**Father Muller Medical College** 2019  
**Trainee Administrator**  
Trainee Administrator in various departments of Father Muller Medical College, Mangalore as part of the academic curriculum.

**Aster MIMS Kottakkal** 2019  
**Intern**  
Internship of one month in Aster MIMS, Kottakkal, Malappuram.

**Father Muller Medical College**  
**Daily Postings**  
Posting in various clinical and non- clinical departments (48 departments) of Father Muller Medical College, Mangalore as part of the academic curriculum.


**Father Muller Medical College**  
**ROLES AND TASKS HANDLED DURING COURSE OF MHA IN THE HOSPITAL**


- Assisted incharge in the operations of various clinical and non-clinical activities in the departments.
- Identified and monitored various services provided by departments and the OPDs.
- Conducted minor projects to improve functioning and efficiency, identify bottlenecks and evaluate various processes of the departments.
- Maintained rapport with the stakeholders of the department concerned.
- Conducted SWOT analysis of departments.
- Assisted in monitoring/ evaluation of feedback on patient satisfaction parameters.

## SKILLS

Communicator and listener 

Leadership and team-working skills 

Adaptable 

Ability to stay up-to-date with the new laws and regulations 

MS Office 

SPSS 

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## HOBBIES

 Music

 Travel

 Reading

## CONFERENCES & WORKSHOPS ATTENDED

International Conference on Managing Human Resources at the Workplace held at Shri Darmasthala Manjunatheswara Institute for Management Development, Mysore.

SVASTH-2019 a national conference of AHA, Mangalore-Manipal Academy of Higher Education.

AHPI's 5th Global Conclave ("Is Quality Healthcare Sustainable? Issues, Concerns & Solutions") held at Kochi, Kerala.

SIHAM 2017: Conference on Changing Dynamics in Patient Care and Hospital Administration, Calicut, Kerala.

CME- 'Affordable Healthcare' organized by the Department of Hospital Administration, Yenepoya Medical College, Mangalore, 2017.