



Aysha Thabu

Contact :9846822241

E-mail : ayshayisha@gmail.com

Profile:

Graduate in Airport Management. Experience in customer service and sales. Enthusiastic and optimistic outlook with excellent interpersonal and team working skills.

Career Objective:

To build a successful career in the Aviation Sector by applying the knowledge gained from my Degree and my skills as an organiser and team player.

Academics :

- ***B B A in Airport Management-Degree***
Mahatma Gandhi University, India 2012-2015
- ***Plus Two - Kerala State Higher Secondary Examination Board , GOVT FISHERIES HSS , NATTIKA***
- ***S S L C – Kerala State Secondary Examination Board***
Sree Narayana HSS, Nattika

Work Experience:

- **Reliance Trends, Cochin as Jr .Executive (March2013 –Sept 2014)**
- **Bangalore International Airport Ltd. (BIAL) as team Leader for Queue Measurement Project .(November 2015-april 2016)**
- **Craft Hospital Thrissur ,Kodugallur ,Customer Service Executive (September to November 2016)**
- **Nattika Beach Resort ,India Guest Relation Executive (2017)**

Job Responsibilities:

- Ensure customer satisfaction & sale of Product.
- Gain adequate product knowledge to guide customers make an informed decision.
- Answer phone & deal with queries or complaint if any.
- Measuring high waiting time of the Pax.

Present Address:

Pulikkalakath House
Nattika P.O
Thrissur 680566
Kerala

Personal Vitae:

Name : Aysha Thabu
Father's Name : Abdul Salam
Date of Birth : 18/01/1995
Gender : Female
Nationality : Indian
Marital Status : Single
Passport Status : Valid till 04/04/2024

Passport Details:

Passport no : L8516918
Date of Issue: 04/04/2014
Expiry Date : 03/04/2024
Place of Issue: Cochin

IT Skills

- IT Skills : MS Office 2010 (Excel, Word & PowerPoint).

Operating system (Windows 7,8 and)XP

Languages Known

English

Malayalam

Interest & Hobbies

- Cooking
- Henna designing
- Gardening

Reference:

- Shaheen Hamza
Academic Head, Avalon Aptech Aviation Academy, Cochin
Email: shaheenhamza.avalon@gmail.com
Ph No: +91 9946160312

Declaration:

I hereby declare that all the details furnished above are true to the best of my knowledge and belief.

Place: NATTIKA

Date:

Aysha Thabu