# Neethu Johny

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#### **SUMMARY**

Enthusiastic, highly efficient and energetic individual with professional communication skills and hardworking nature with the ability to lead and be a part of the team.



## **CURRENT EXPERIENCE**

Currently working as Senior Executive –operations in Mazumdhar Shaw medical center located at NH Health city, Bengaluru. Joined this institution on June 2017. MSH is a NABH multispecialty hospital which houses one of India's Largest and advanced cancer Therapeutic facilities and also offers Heart, Kidney and Liver transplants and India's largest Bone marrow Transplant unit of 14 beds.

Managerial post at MSH includes coordinating day to day operations of hospitals. Mainly include coordination with doctors, nurses, dieticians, pharmacist, ward secretaries, IT department and housekeeping, My job ensures a smooth work flow in MSH. Incident reporting, compliant raising, root cause analysis, feedback analysis fill the deficiencies in the hospital. Manager on duty profile strengthens the knowledge and willpower in order to manage any challenging tasks. Leadership skill and supporting nature of mine gives a motivational spirit to my staffs working in MSH.

## ACADEMIC EXECLLENCE

| Examination      | Year of passing | School/College                           | University                            | CGPA/Percentage |
|------------------|-----------------|--|---------------------------------------|-----------------|
| MBA              | 2017            | School of management. Manipal            | Manipal University                    | 8.59            |
| GRADUATION       | 2014            | Sahyadri college of<br>Nursing,Karnataka | Rajiv Gandhi<br>university            | 71%             |
| PUC              | 2010            | MMM Higher secondary school              | Board of higher secondary examination | 85.5%           |
| 10 <sup>th</sup> | 2008            | Fathima matha EM H S S                   | Board of public examination           | 95%             |

## **SKILL HIGHLIGHTS**

Leadership Skills <u>Computer skills</u>

Excellent planning and problem solving skills # Microsoft word

Quick learner # Microsoft Excel

Positive Attitude # PowerPoint

# SPSS (Basics)

# **PROJECTS**

- ➤ A study on Narcotic Drugs and psychotropic Act: Compliance and employee awareness of a tertiary care hospital.
- ➤ Internship in Human resource Department at Columbia Asia referral hospital, Bangalore from 15 Apr 2016-10 June 2016
- ➤ A study on process analysis of human resource department in Columbia Asia hospital, Bangalore
- ➤ Worked with operation team of Columbia Asia hospital for NABH accreditation process.
- A case study of status, challenges and possibilities in public health services in Udupi district, Karnataka.
- Research on effectiveness on structured teaching programme on hospice and palliative care among 4<sup>th</sup> year students of Sahyadri institute of health science
- Nursing internship in global health city Chennai from 1 May 2014 -31 Apr 2014

### **CERTIFICATION**

- ➤ **Lean six sigma** certification green belt holder (completed requirement of green belt programme on LSS methodology 5 -8 Nov 2015
- ➤ Wheebox employability skill test certificate holder, secured India wide 70<sup>th</sup> percentile Rank

#### **ACHEIVEMENTS**

- > Achieved A Grade in HEALTHCARE ACCREDITATION
- ➤ Secured 2<sup>nd</sup> place in **Parichay**, health care event on 31 July and Aug 1 2015
- > Organized In-service education programme on quality assurance in nursing moving towards excellence on 24 Jul 2014

#### **MEMEBERSHIP**

- ➤ Member of **MUSRF** (Manipal university student research form) 2014-2017, Manipal University.
- Executive Member of health care club 2015-2017, School of management.
- ➤ Member of placement club 2015-2017 ,School of management
- Member of operations club 2015-2017, School of management
- ➤ Was a member of medical support team 4 Dec 2015

## **CONFERENCE AND WORKSHOPS**

- ➤ Delegate in healthcare management conclave SEHAT 2016 held on 10<sup>th</sup> December,2016
- ➤ Delegate of healthcare conference and management conclave HEAT held on 11<sup>th</sup> and 12<sup>th</sup> November 2016
- ➤ Delegate in one day conference on material management in health care held on 6<sup>th</sup> August 2016.
- ➤ Delegate in the 1<sup>st</sup> international colloquium on health literacy and health promotion held on 22 Feb-23 Feb 2016
- ➤ Delegate in 1<sup>st</sup> national conference on safe and sustainable hospitals from 5 and 6 Dec 2015
- ➤ Delegate for the national conference, Transcendence held on 6<sup>th</sup> and 7<sup>th</sup> December 2013

# **DECLARATION**

I Neethu Johny, here by declare that all the information furnished above is true to the best of my knowledge and belief

Neethu Johny