

ILHAM JAMAL ABDUL NASSAR

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CAREER OBJECTIVE

To pursue a position that will enable to root my career in the field of healthcare by enhancing my professional skills in a stable and dynamic organization. Healthcare is an arena of continuing advancements which necessitates the need for a diverse skill set to ensure the momentum of progression. Hence, I believe my distinct blend of technical and management capabilities in the healthcare field will help me endeavor for constant improvement for the organization's success.

EXPERIENCE

Ahalia Healthcare, Heritage & Knowledge Village, Palakkad

Nov 2018- Present

Post: Quality Executive

- Facilitated the Accreditation activities of Ahalia Eye Foundation Hospital for the JCIA Survey in 2018 December.
- Co-ordinated the accreditation activities of NABH in Ahalia Ayurveda Medical College Hospital in January 2019.
- Performs monthly analysis of the trends in key performance indicators.
- Ensured Compliance of accreditation standards through process audits.
- Data collection and Validation Analysis of key performance indicators.
- Performs Incident report investigations, root cause analysis and coordinate the implementation plan of corrective and preventive action.

ACADEMICS

COURSE	INSTITUTION	YEAR
Master of Hospital Administration (MHA)	Amrita Institute of Medical Sciences (AIMS), Kochi	2016-2018
B.Tech (Electronics & Biomedical Engineering)	Govt. Model Engineering College (CUSAT)	2011-2015
Class XII	Bhavans Adarsha Vidyalaya, Kakkanad (CBSE)	2011
Class X	Bhavans Adarsha Vidyalaya, Kakkanad (CBSE)	2009

SKILLS

- Technical Skills: C, SPSS.
- Operating Systems known: Windows, Microsoft Excel, Microsoft Word, MS Powerpoint.
- Areas of Interest: Quality Management, Operations, Hospital Engineering, Health Economics.

PERSONAL COMPETENCIES

- Excellent in communication & public speaking skills.
- Strong commitment to team environment.
- Good Interpersonal Skills.

- Good analytical skills with the ability to analyze situations accurately and effectively.
- Effective co-ordination in activities and events.
- Good understanding of technology.
- Focused, flexible and adaptive to changes.
- Languages Known: English, Hindi, and Malayalam.

PROJECTS

- **Project:** Comparison of Cost of a QALY Between 3 Year & 1 Year in Liver Transplantation
To compare cost of a QALY for End Stage Liver Disease Patients from the time of 1 year after transplantation and 3 years after transplantation in CLD patients & ALF patients. Also found the impact of MELD score on the Cost, QALY & length of stay in the hospital in both Groups of LT patients.
- **Project:** Application of Health Technology Assessment in Robotic Surgeries of Super Specialty Departments at Amrita Institute of Medical Sciences and Research Centre.
An assessment of the cost benefit and QALY of robotic and open surgeries of selected departments in AIMS, Kochi.
- **Project:** Analysis of Workflow in Primary Health Centre at Panangad and Suggesting a Change to Help Them Cope with Disease Epidemics.
Analyzed the workflow of a PHC to find the strength and shortcomings of its processes and facilities. Also, determined the problems and solutions on the change management in handling the volume of patients during epidemic breakout.
- **Project:** Eye Movement Controlled Automatic Wheelchair. **Team Size:** 5 **Duration:** 5 Months
Developed an automatic wheelchair which is controlled by user's eye movements to aide patients in severe paralytic condition.
- **Project:** Ring and Streak artifact Removal in CT **Team size:**5 **Duration:** 5 months Developed a project in Medical Image Processing to remove ring and streak artifact in X – ray Computed Tomography.

INTERNSHIP

- **Company:** MIR Group, Kochi **Post:** HR Intern **Duration:** June 2014
 - Acquired good experience in administration and modern management process which provided training in Enterprise resource planning & CRM.
- **Company:** Renai Medicity, Ernakulam. **Post:** Trainee **Duration:** June 2013
 - The internship involved familiarization with the hospital functioning and services and hands on experience in handling state-of-the-art technological machines and trends in the field of biomedical engineering.

ACHIEVEMENTS

- **Certified Professional in Hospital Infection Control:** CPHIC – Basic by CAHO
- Participated in Health Economics Workshop by the Department of Community Medicine & Public Health, Amrita Institute of Medical Sciences.
- Participated in AHPI (Association of Health care providers of India) Global Conclave 2018 on “Is Quality Healthcare Sustainable? Issues, Concerns & Solutions”.

- Participated in HOSCON-2018, National Conference on Hospital Administration organized by Little Flower Institute of Medical Science and Research, Angamaly, Kerala.
- **Best Manger Runner Up** in Medallion 2017, an International Conference on “Current trends in Public Health and Hospital Administration” organized by SME College, Kottayam, Kerala.
- Participated in HIMACON-2017, International Conference organized by Sunrise Hospital.
- Participated in TED X MEC, 2014.
- Attended seminar on ‘Modern Medical Equipment’s’ by Philips in 2014.
- Attended seminar on ‘Latest Advancements in the Field of Diagnosis and Therapy in Health care’ in 2014.

POSITIONS OF RESPONSIBILITY

- **Sponsorship team member** of Excel 2014, the national level techno managerial symposium of Govt. Model Engineering College.
- **Sponsorship Team member**, Technopreneur 2013, National level Entrepreneurship summit conducted by Yi-net, Govt. Model Engineering College, Kochi.
- **Organizing Committee member** of Concetto 2018, International Conference on Hospital and Healthcare Management.

INTERESTS AND ACTIVITIES

- **Participant**, Technopreneur, National level Entrepreneurship summit conducted by Yi-net, Govt. Model Engineering College, Kochi.
- **Participant**, Sociopreneur, National level annual business plan competition conducted by Govt. Model Engineering College, Kochi.
- **Participant**, Excel, a National level Techno Managerial event conducted by Festival conducted by Govt. Model Engineering College in 2012,2013 & 2014.
- Active member of BMA, the biomedical student association of Govt. Model Engineering College, Kochi.
- Secured second and third prize in state and district yoga championship.
- **Participant** in National Yoga Competition in 2007.

PERSONAL DETAILS

- DOB – 28-07-1993
- Address: Kolparambil House, Marottichodu Road, Edappally, Kochi.
- Hobbies: Reading, Music, Browsing.
- Marital Status- Married.
- www.linkedin.com/in/ilham-jamal-2019

REFERENCE

Available on request.

DECLARATION

I hereby declare that the above written particulars are true to the best of my knowledge and belief.

Place: Cochin

Ilham Jamal Abdul Nassar
