

**AKHIL P AJITH**

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**redhat.**  
CERTIFIED  
ENGINEER

CCNA  
MCSE  
Course Completed



## **OBJECTIVE**

To be a part of a progressive organization and to work with a team or an individual for achieving the organizational goal thereby developing my skills and gaining satisfaction in all aspects.

Accomplished systems administrator with **6** years of experience managing servers infrastructures and operations across multiple platforms as on Windows and Linux & have total working experience of **7** Years.

## **WORK EXPERIENCE AND ROLES**

- ❖ **Muthoot Capital Services Limited, Cochin, Kerala April 2018 to Till the date**  
**Position:- System Administrator.**

### **Company Profile:**

Muthoot Capital Services Ltd. promoted by the Muthoot Group is a Non Banking Finance Company (NBFC) registered with the Reserve Bank of India and listed on the Bombay Stock Exchange. Established in 1994, Muthoot Capital Services Ltd offers fund and non-fund based financial services to retail, corporate and institutional customers through the wide network of branches of Muthoot Fin crop.

### **Work Experience Summary and Job Profile:**

- ❖ Administration and managing of Forti gate(200D ,110C) Firewall.
- ❖ Administration of VMware.
- ❖ Administration and Managing of Symantec Antivirus Server.
- ❖ Administration of operations level task- System Administration.
- ❖ Administration of Active Directory Domain and Services (2012, R2)
- ❖ Administration of Users Management.
- ❖ Administration for IT Related Purchase.
- ❖ Administration for HUB locations Pan India level.(39 HUB Locations across India)
- ❖ Remote Support to HUB Locations Through Anyesk,Logmein,Team Viewer Apps.

- ❖ Implementation for Documentation like IT & Fixed Asset Inventory , UPS Inventory ,
  - System requirement based on the work nature in various department
  - configuration documentation for firewall and Antivirus
- ❖ Coordination with IT Development Team for creating HRMS, Service Desk, Fixed asset Site. Reduce the manual effort and implement the online services.
- ❖ Administration of AMC for Servers , software's and hardware's
- ❖ Coordination with 3i-Infotech Team for implementation and administration of ERP Software.

❖ **Matrimony.com Ltd Cochin,Kerala Jan 2015 – March 2018**

**Position:- Sr.System Administrator.**

❖ **Company Profile:-**

Matrimony.com Limited, whose flagship brand is BharatMatrimony, is a network of matchmaking services. More than 4000 employees work at over 20 offices across India. The company also has offices in the US and Dubai.

**Job Role:-**

- ❖ Server management,Internal and external Network support.
- ❖ Running real-time phone or remote access sessions with team RDP,VNC,Putty,Team-viewer and Ammy-admin across multiple platforms as on Windows and Linux.
- ❖ Server configuration and real time monitoring like asterisk server,vicibox and vicidial, inbound and outbound servers.
- ❖ Fortigate 200D and Pf Sense 2.2.5 Firewall configuration and managing like policy,rules, Security,VPN etc..
- ❖ Mail configuration as on Outlook, Live mail, Thunder bird as well as backup and trouble shooting.
- ❖ Administration of Active Directory Domain and Services (2012, R2) ,Group Policy,User Management etc.
- ❖ Configuration and trouble shooting CISCO switches,FXS and GSM gateway devices, EPABX.
- ❖ Switch configuration, STP and RSTP, VLAN, ACL, IOS backup and upgrading by TFTP server.
- ❖ Generate and process trouble tickets and participate in the Change Management process where needed..
- ❖ Handling issues based on Ticketing tool and mail which Configuration of Switches, Internet and Intranet issues,interfaces,browsers and search engines,Printer,mail, access requirement,user creation,requirement of new devices etc.
- ❖ Real time monitoring ILL,VPN and PRI fluctuation and following escalation matrix of providers as well as update the same to respective managers and team through mail&call.

- ❖ Handled IDRAC and RAID configuration in Dell server.
- ❖ Soft phone configuration based SIP Trunk, DID numbers on Zoiper, 3cx and X-Lite.
- ❖ SQL and MySQL server installation, DB Backup, Restore and user configuration.
- ❖ Preparing and maintaining documentation of technologies and network structure.
- ❖ Managing and coordinating to Purchase IT related devices and materials.

❖ **CMC Limited (A TATA Enterprises), Kochi. Dec 2013 -Jan 2015**

**Position:- System Administrator @High Court Of Kerala.**

❖ **Company Profile:**

CMC Limited was an information technology services, consulting and software company having its headquarters in New Delhi, India. CMC is part of the TATA Group and is owned by Tata Consultancy Services.

**Project Details**

The e-court mission mode project will use a standard software for all district and subordinate court across the country. This is meant to facilitate integration of all courts, sharing of data among courts and creation of a National Judicial Grid. Digital inter-connectivity would be established between all courts from the taluk level to the apex court. The project is expected to lead to complete demystification of the adjudicatory process thereby ensuring transparency, accountability & cost-effectiveness

**Responsibilities**

- Assist the district and taluk level project monitoring committees in system administration and management
- To manage ICT Infrastructures such as computers, scanners printers, LAN, Internet connectivity, Communication equipments such as switch modem, routers, WI-FI Etc.....
- Linux Server Administration And Management
- Interactions with vendors for supporting the equipment Installation and maintenance of OS Office tools customize application etc...
- Installing & Configuring Ubuntu, Redhat, Windows Server & Client Systems
- Installation And Configuration of Ubuntu in Thin client Systems
- Assistance in training Judges and Courts Staff
- Maintenance of ICT Hardware, LAN, UPS, DG SET, Air Conditioning Etc in Co-ordination with concerned Service providers
- Such other Technical support duties assigned by High court from time to time

❖ **CMC Limited (A TATA Enterprises), Chennai, Tamil Nadu. (May 2012 - Nov 2012)**

**Position :- Network Engineer (24\*7) at ELCOT (Govt. Of Tamilnadu)**

❖ **Company Profile:**

CMC Limited was an information technology services, consulting and software company having its headquarters in New Delhi, India. CMC is part of the TATA Group and is owned by Tata Consultancy Services.

**Project Details**

TNSWAN core network has 708 nodes ( POPs- Point of Presence), which was created at the Secretariat, Rajbhavan, DGP office, Commissioner of Police, Corporation of Chennai, Collectorates, Revenue Divisional Offices, Taluk offices and Block Development office. This Network will link all the Government departments to provide Voice, Data and Video connectivity for improving the delivery of services to the public and for improving the response-time and transparency. The Network is being centrally operated, managed and maintained Network Operational Centre(NOC),

**Responsibilities**

- Co-ordination with Service Providers(Like BSNL, Reliance etc,) and NOC team to solve the Link down and Link error issues.
- Completed Passive installation of networking equipments, Systems, IP Phones and Nomus V.35 modems and G.703 Modems in respective Customer Locations.
- Completed the Configuration of Network- equipments, Systems and IP Phones as per the requirement with the configuration script received from NOC.
- Coordinated with BSNL for Installing 63 Port stream STM-1 unit in each District.
- Controlling and Assigning Technical tasks to the Engineers present in each District.
- Providing Solutions or solving the Technical Issues escalated by the District Engineers and Commissioning of new links from Service providers and extending till router end by using Nomus Gateway modem.

❖ **First Source Solutions Limited,Cochin,Kerala Oct 2010 - Nov 2011**

**Position : Customer Support Executive - (24\*7)**

❖ **Company Profile:**

First source Solutions Limited is a provider of business process outsourcing services headquartered in Mumbai, India. It is owned by RP-Sanjiv Goenka Group.

**Job Profile : Call Centre**

**Customer : Vodafone Essar Kerala – Prepaid**

**Responsibilities**

- 1. Talking with customers regarding their issues and queries over the phone**
- 2. Offers and VAS sales**
- 3. Prepare Documentation of Interaction with Customers**

**INTERNATIONAL CERTIFICATIONS**

- ❖ RHCE(Red Hat Certified Engineer) RHEL 6
- ❖ CERTIFICATE NUMBER: 130-128-663
- ❖ Pursuing Certification Course in MCSE Cloud 2016

**TECHNICAL TRAINING ATTENDED**

- ❖ RHCSA (Red Hat Certified System Administrator)
- ❖ RHCE (Red Hat Certified Engineer)
- ❖ RHCVA (Red Hat Certified Virtualization Administrator)
- ❖ MCSE (Microsoft Certified Engineer)
- ❖ CCNA (Cisco Certified Engineer)
- ❖ N+ (Network Basics & Essentials)
- ❖ A+ (Hardware Basics & Essentials)

**OPERATING SYSTEMS:**

- ❖ RHEL5.5, RHEL6.3 ,Ubuntu 13.10, 14.04, 14.10,Fedora
- ❖ Microsoft Windows Server 2003, 2008,2016 Windows® 7,8,8.1,10

**SOFT SKILLS**

- ❖ Possess excellent leadership and organizational skills.
- ❖ Have good verbal and written communication.
- ❖ Possess well-developed conceptual and creative skills.
- ❖ Honest, Sincere and Hardworking with a high level of Integrity.

