

# Shyamilly L S

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## Career Objective

To work in a firm where I can utilize and apply my knowledge, skills, abilities which would enable me as a fresh graduate to grow while fulfilling organizational goals..

## Education

Master of Commerce **Master of Commerce in Finance**, Nirmala Arts and Science College, Mulanthuruthy (MG University).  
(2012 - 2014) *Percentage : 74%*

Bachelor of Commerce **B.Com of Commerce in Co-Operation**, N.S.S Womens College, Tripunuthra (MG University).  
(2009 - 2012) *Percentage: 60%*

Higher Secondary **S.N.H.S.S, Ernakulam**.  
STATE *Percentage : 69%*  
(2009)

Secondary **St.Mary's C.G.H.S.S Ernakulam**.  
STATE *Percentage : 59%*  
(2007)

## Projects

**Dec 2013- Study on customer relationship management in public and private sector**  
**May 2014 banks**

Industry Banking and Finance

Duration 6 months

Description This project is an attempt to study the effectiveness of CRM techniques introduced in banks. It mainly focused on a comparative study between a public & a private sector bank. The data was collected using a questionnaire distributed among the people of a particular locality the information collected was analysed, studied & graphically represented. This study enabled to get a clear picture of the usage & impact of CRM techniques & it came out to be positive with 70% satisfied customers. Moreover it has lead to a tremendous growth in banking sector

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## Experience

- { Working as Accountant in Royal Command Protection Group, Kochi Office, Kerala, from October 2017.
- { Worked in Elamkulam Village Office for Data Entry Work(for 4 months).
- { Worked in Marketing section of Rajan Outdoor Media (From Feb 11,2016).

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## Technical Skills

- { MS Office
- { Tally
- { Internet Savvy

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## Certification

- { Financial Accounting(Tally) from Vidyaniketan
- { MS Office from Vidyaniketan

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## Personal Details

- Date of Birth** 15 December 1991
- Sex** Female
- Status** Single
- Languages** English, Malayalam.
- Hobbies** Dress Designing, Listening to Music, Cooking, Traveling.

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## Declaration

I do hereby declare that the above information is true to the best of my knowledge and I am confident that I can adapt to any situation and can do my best by contributing the maximum efforts for the progress of the organization.

**Date:**  
**Place:**

**Shyamily L S**